



MEMORANDUM

TO: RANCHO PALOS VERDES CITY COUNCIL
FROM: CITY MANAGER *CJM*
DATE: NOVEMBER 20, 2013
SUBJECT: ADMINISTRATIVE REPORT NO. 13-46

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November 2013

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4 <i>7:30 am—Mayor's Breakfast @ Coco's (Brooks/Knight)</i>	5 ELECTION DAY	6 <i>7:00 pm— City Council Meeting @ Hesse Park</i>	7	8	9
10	11 <i>City Hall Clean Up Day</i>	12 <i>7:00 pm—Planning Commission Meeting @ Hesse Park</i>	13	14 <i>8:00 am—Regional Law Enforcement Committee Meeting @ RH City Hall (Brooks/Misetich)</i> <i>7:00 pm—Vector Control Board Meeting - Culver City (Brooks)</i>	15	16
17	18	19 <i>7:00 pm—City Council Meeting @ Hesse Park</i>	20 <i>12:00 pm—Mayor's Lunch @ The Depot (Brooks)</i> <i>1:30 pm—Sanitation District Meeting (Brooks)</i>	21 <i>7:00 pm—EPC Meeting @ Community Room</i>	22	23
24	25	26 <i>7:00 pm—Planning Commission Meeting @ Hesse Park</i>	27	28 <div style="border: 1px solid black; padding: 2px; display: inline-block;"><i>Thanksgiving Holiday—City Hall Closed</i></div>	29	30

December 2013

Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2 7:30 am—Mayor's Breakfast @ Coco's (Brooks/Misetich) 6:00 pm—City Holiday Party @ PVIC	3 7:00 pm—City Council Meet- ing @ Hesse Park	4	5	6	7 6:00 pm—7:30 pm— Peninsula Holiday Parade @ Silver Spur & Deep Valley Drive
8	9 4:00 pm—7:00 pm - Rolling Hills Holiday Reception @ RH City Hall 7:00 pm—Traffic Safety Com- mission Meeting—Community Room	10 7:00 pm—Planning Commis- sion Meeting @ Hesse Park	11	12	13	14 9:00 am—10:30 am— Breakfast with Santa @ Hesse Park
15	16	17 7:00 pm—City Council Meet- ing @ Hesse Park	18 12:00 pm—Mayor's Lunch @ The Depot () 1:30 pm—Sanitation District Meeting ()	19 7:00 pm—Emergency Pre- paredness Committee— Community Room	20	21
22	23	24	25	26	27	28
Winter Holiday Break—City Hall Closed						
29	30	31	1 January—New Year's Day			
Winter Holiday Break—City Hall Closed						

January 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1 <i>New Years Day CITY HALL CLOSED</i>	2	3	4
5	6 <div style="border: 1px solid black; padding: 2px; display: inline-block;"><i>CA Legislative Tour - Sacramento, CA</i></div>	7	8 <i>7:00 pm—Adjourned City Council Meeting @ Hesse Park</i>	9 <i>7:00 pm—Vector Control Board Meeting - Culver City (Brooks)</i>	10	11
12	13	14 <i>7:00 pm—Planning Commission @ Hesse Park</i>	15 <i>12:00 pm—Mayor’s Lunch @ The Depot () 1:30 pm—Sanitation District Meeting ()</i>	16 <i>7:00 pm—EPC Meeting @ Community Room</i>	17	18
19	20	21 <i>7:00 pm—City Council Meeting @ Hesse Park</i>	22	23	24	25
26	27 <i>7:00 pm—Traffic Safety Committee @ PVIC</i>	28 <i>7:00 pm—Planning Commission @ Hesse Park</i>	29	30	31	



MEMORANDUM

TO: HONORABLE MAYOR AND CITY COUNCIL
FROM: CAROLYN LEHR, CITY MANAGER *CL*
DATE: NOVEMBER 20, 2013
SUBJECT: WEEKLY ADMINISTRATIVE REPORT

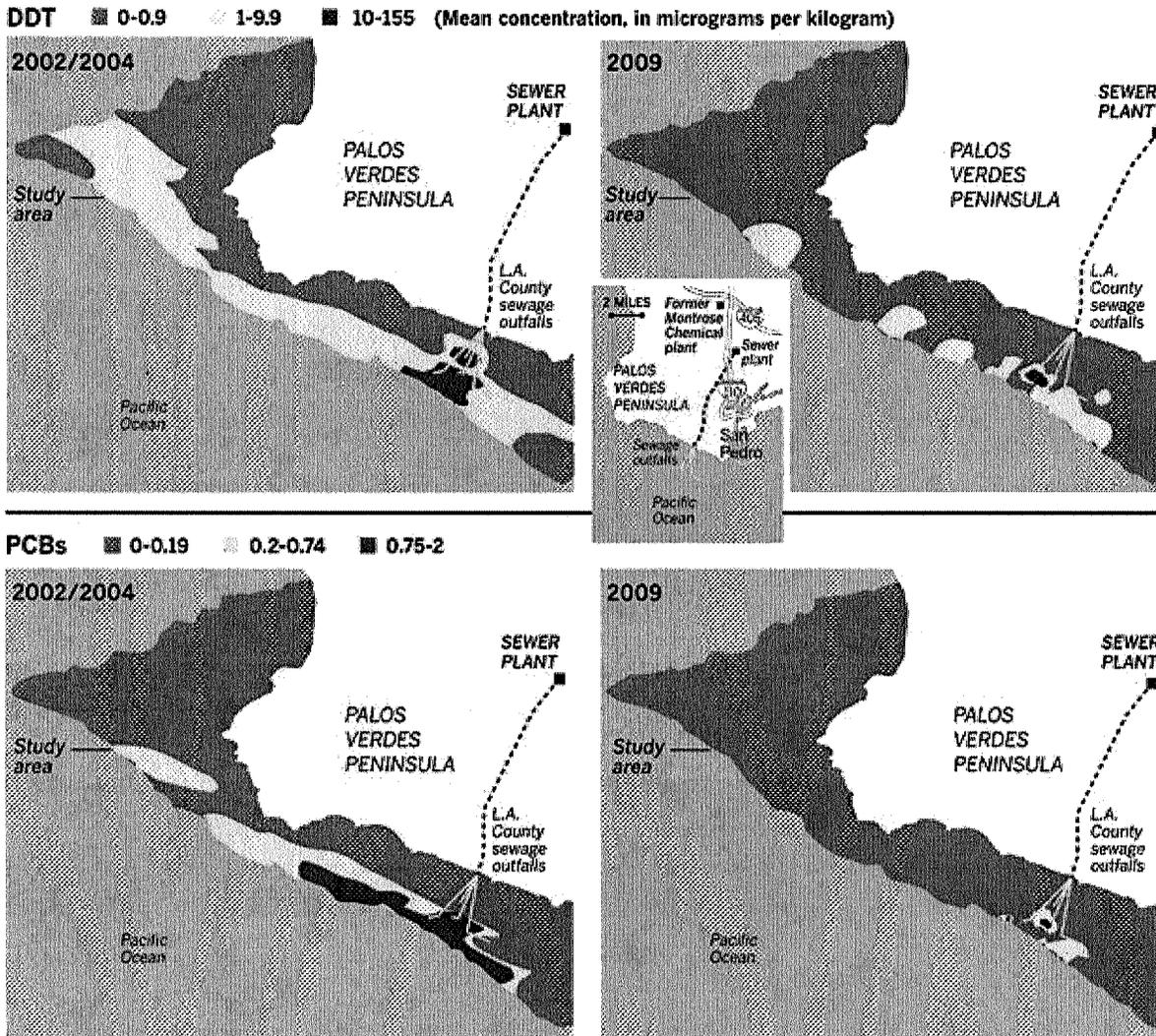
ADVISORY BOARD RECRUITMENT (PLANNING COMMISSION & STORM DRAIN FEE OVERSIGHT COMMITTEE)

Staff is currently recruiting for four seats on the Planning Commission and two seats on the Storm Drain Fee Oversight Committee. Please see the attached Press Release regarding the recruitment. The Press Release has been sent to the Palos Verdes Peninsula News, Daily Breeze, and Los Angeles Times, and posted on the website, ListServe, Access Reader Board on Channel 35 and RPV TV Ch 33. A Public Notice regarding the recruitment will be published in the PV Peninsula News and posted in various locations throughout the City. The deadline for applications to be filed in the City Clerk's Office is by 4:30 p.m. on Friday, December 20, 2013. Staff has tentatively reserved the 6:00 p.m. to 7:00 p.m. time frame prior to the January 21, 2014 and February 4, 2014 Council Meetings so that Council can conduct interviews of the applicants.

DDT AND PCBS SEEM TO BE DISAPPEARING FROM THE PALOS VERDES SHELF

On November 18, 2013, the Los Angeles *Times* reported that recent sampling of sediment off the coast of the Palos Verdes Peninsula appeared to show an unexpected—and unexplained—decrease in DDT and PCBs (see attached article). These hazardous chemicals were deposited over a period of decades in the mid-20th century by Montrose Chemicals and other industrial firms in the South Bay. The exhibit below from the *Times* article depicts the apparent reductions in the extent of DDT and PCBs between 2002/2004 and 2009.

Two studies show that the amount of DDT and PCBs in the sediment off the Palos Verdes Peninsula has dramatically declined in a short period of time.



Sources: Environmental Protection Agency, Times reporting

MATT MOODY Los Angeles Times

LEAGUE OF CALIFORNIA CITIES 2013 LEGISLATIVE SCORECARD

On November 15, 2013, the League of California Cities released its 2013 “scorecard” for legislative voting records on fourteen (14) significant pieces of State legislation (see attachment). As you may recall from last year, the League evaluated eleven (11) pieces of legislation and assigned a greater weight to legislators’ votes on the redevelopment trailer bill (AB 1484) and the pension reform bill (AB 340). In this year’s scorecard, legislators’ votes have been tabulated for groups of six (6) economic development bills and eight (8) local control bills to arrive at a final weighted-average score.

The closer a legislator's weighted-average score is to one hundred percent (100%) on the League scorecard, the more closely that legislator voted in agreement with the League's position during the 2013 session. The City of Rancho Palos Verdes' State legislative delegation includes State Senator Ted Lieu, representing the 26th State Senate district; and State Assembly Member Al Muratsuchi, representing the 66th State Assembly District. A brief summary of our legislative delegation's League-calculated scores is provided in the table below.

Name	District	Economic Development	Local Control	Final Weighted-Average Score	Change from 2012 Score
Lieu	26 th Senate	83%	25%	50%	-9%
Muratsuchi	66 th Assembly	67%	63%	64%	N/A

Assembly Member Muratsuchi was also singled out for special recognition as the lone Democrat to not vote in policy committee for the early version of SB 594 (Hill), which would have undercut the League's and other non-profit organization's ability to advocate on ballot measures.

In releasing the 2013 scorecard, the League offered several comments and caveats on interpreting the voting records that were analyzed:

1. The most powerful tool a legislator has is their vote and they should be held accountable for them. Legislators that score well should be thanked for their efforts and attention to city issues. Yet the challenge with vote records is that a sampling of legislative floor votes does not always provide the full story. The League took action on many bills that are not on this list. Some bills were stopped in committees; others were amended to remove concerns. A legislator may have helped in committee or in behind-the-scenes efforts to secure a helpful amendment or broker a compromise. A legislator may have sponsored legislation or voted on other measures important to their city not reflected in this listing. The League has highlighted other actions by providing special recognitions.
2. Keep the relative importance of these bills and how they affect your community in mind. For some cities a vote on enterprise zone elimination, undercut their charter city authority, or address redevelopment dissolution may outweigh most other bills on the list. There also may be bills important to your city that are not on this list.
3. Protecting local control and revenue in the legislature usually means opposing or seeking amendments on bills backed by powerful interests. Thus "No" votes and abstentions on bills the League is opposed to should often carry more weight.
4. All except one of the bills on this list are authored by Democrats. The budget can be passed by a simple majority and the Democrats have a numerical majority on all committees. Few Republican-authored bills make it through the process. Most bills

on the list only required a majority vote. Democrats have 28 out of 40 seats in the Senate and 55 out of 80 seats in the Assembly. This means that the Democrat majority can pass bills without needing Republican votes. It also means that not all Democrats need to vote for bills.

5. In several instances a vote in only one house is reflected, because the measure was either stopped by that vote on the floor, amendments were secured prior to the floor vote in the second house, or in the two-year session the bill has not yet been voted upon in the second house.

COAST GUARD HELICOPTER TRAINING AT THE POINT VICENTE LIGHTHOUSE ON NOVEMBER 21ST

The Coast Guard has notified the City that it will be conducting a helicopter training exercise at the Point Vicente Lighthouse on Thursday, November 21, 2013, from mid-morning until early afternoon. Residents and visitors should not be alarmed by this activity.

Staff has also shared this notice with the Los Serenos docents at the Point Vicente Interpretive Center, the management of the Terranea Resort and the Lomita Sheriff's Station.

WEEKLY UPDATE REGARDING CONVERSION FOR AGRICULTURAL USE AT POINT VICENTE PARK

After several weeks with no response, the attached letter was transmitted to NPS' David Siegenthaler on November 19, 2013. Later that same day, Mr. Siegenthaler called to make an appointment for a conference call to discuss the next steps in the conversion process. Staff anticipates that this meeting will be held during the latter half of the first week in December. Staff intends to provide an update on this subject to the City Council as a "Regular Business" item at its meeting on December 17, 2013.



CITY OF RANCHO PALOS VERDES
OFFICIAL NEWS RELEASE

FOR IMMEDIATE RELEASE

NOVEMBER 14, 2013

CONTACT: CITY CLERK'S OFFICE

TELEPHONE NUMBER: 310 544-5217

E-MAIL: CITYCLERK@RPV.COM

RECRUITMENT FOR VACANCIES ON THE CITY OF RANCHO PALOS VERDES OVERSIGHT COMMITTEE FOR WATER QUALITY & FLOOD PROTECTION PROGRAM AND THE PLANNING COMMISSION

The City of Rancho Palos Verdes has begun the recruitment process for applicants for two of the City's Advisory Boards. Residents interested in their City government are encouraged to become involved and apply for appointment to these boards. The following positions will be available for appointment in early 2014: two seats on the Oversight Committee for Water Quality & Flood Protection Program and four seats on the Planning Commission. The term of office for each of the committees is four years. These are volunteer, non paying positions.

Planning Commission

The seven member Planning Commission makes decisions on specific private land use planning applications such as subdivision maps, variances, and conditional use permits; reviews environmental assessments, such as Environmental Impact Reports and Negative Declarations; makes decisions on view restoration permits; and considers appeals of staff decisions on land use planning applications. The Planning Commission holds evening meetings at 7:00 p.m. on the 2nd and 4th Tuesday of each month. The term of office for Planning Commissioners is four years

with terms expiring on the date of the first Regular City Council Meeting in December of odd years, or until a successor is appointed. No person shall serve more than two consecutive terms of office as a member of the Planning Commission.

Oversight Committee for the Water Quality Flood Protection Program (Storm Drain Fee OC)

The five member Oversight Committee for the Water Quality and Flood Protection (storm drain) Program serves to ensure that the Storm Drain User Fee enacted by the vote of the affected property owners in August 2005 is spent for the replacement, refurbishment, repair and maintenance of City-owned storm drain facilities pursuant to the budget adopted by the City Council each fiscal year. The Storm Drain Fee OC shall annually review a comparison of budget v. actual accounting and Staff's recommendation regarding the User Fee rate for the forthcoming year. The Storm Drain Fee OC shall forward its User Fee rate recommendation to the City Council prior to the annual public hearing expected to be conducted in June each year. Unlike other advisory boards that meet monthly, the Storm Drain Fee OC will hold evening meetings several times between April and June each year. The term of office for Storm Drain Fee OC is for four years.

The filing deadline for both committees is Friday, December 20, 2013 at 4:30 P.M. To be considered for appointment, an applicant must be a resident of the City of Rancho Palos Verdes. An application for appointment can be requested from the City Clerk's Office, City Hall, 30940 Hawthorne Boulevard, Rancho Palos Verdes, CA 90275, telephone number (310) 544-5217 or downloaded from the City's website at the following web address: <http://www.palosverdes.com/rpv/2013-Advisory-Board-Application-for-Appointment.pdf>. Please submit your completed application to the City Clerk's department. Interviews with the City Council are anticipated to take place in mid-January to early February 2014. The City Clerk's Office will confirm the date and time of the interviews with the applicants.

-END-

latimes.com/local/la-me-palos-verdes-shelf-20131118,0,3932148.story

latimes.com

Toxic waste seems to naturally vanish from Palos Verdes Shelf

Tests suggest DDT, PCB levels are naturally lowering along Palos Verdes Shelf, which could save EPA millions of dollars on cleanup.

By Tony Barboza

6:15 PM PST, November 17, 2013

Decades after industrial waste dumping turned part of Southern California's seafloor into a toxic hot spot, scientists have dredged up a mystery.

Chemicals fouling the ocean off the Palos Verdes Peninsula seem to be going away without being cleaned up.

Samples taken from the sediment suggest more than 100 metric tons of the banned pesticide DDT and industrial compounds known as polychlorinated biphenyls, or PCBs, have vanished from one of the country's most hazardous sites, almost a 90% drop in just five years.

Scientists are at a loss to explain the decline across the 17-square-mile site, which sits about 200 feet below the ocean surface and two miles off the Los Angeles County coast. The compounds break down very slowly. They have accumulated in the food web over decades, made some sport fish unsafe to eat and, until recently, rendered bald eagles on Santa Catalina Island unable to reproduce.

In response to the discovery, the U.S. Environmental Protection Agency has suspended its planned cleanup efforts and ordered a new round of tests to be completed over the next year. Researchers began collecting samples from the seafloor last month.

"The precipitous drop needs to be explained," EPA Regional Administrator Jared Blumenfeld said. "The question we're answering is: Is the DDT still there?"

From the late 1940s to the early 1970s, Montrose Chemical Corp. dumped millions of pounds of DDT from its plant near Torrance into Los Angeles County sewers. The wastewater, also contaminated with PCBs from other industrial sites, emptied into the ocean off White's Point. In what became the world's largest DDT dump site, 110 metric tons of DDT and 10 tons of PCBs settled on the ocean floor, lingering in the mud for decades.

A legal battle over the pollution ended in 2000 with Montrose, other manufacturers and the county sanitation agency paying \$140 million in settlements. The funds would pay for cleanup, habitat restoration and education programs for anglers at risk of eating contaminated fish.

The newest delay has frustrated environmentalists, who have criticized the EPA for moving too slowly on the cleanup. The agency added the most contaminated portion of the Palos Verdes Shelf to its list of Superfund sites in 1996.

Yet even critics said the EPA has no choice but to redo its measurements.

"We need more information before we go out and celebrate nature taking care of itself," said James Alamillo, urban programs manager at the environmental group Heal the Bay. "Let's put that on hold until we fully understand what's happening."

Scientists have several theories. The chemicals could be escaping into the water. Or they may have been covered by clean sediment deposited by the Palos Verdes Peninsula's landslide-prone coastline.

EPA officials are nearly certain some of the polluted material is being swept off the shelf into waters more than 3,000 feet deep. They also say the compounds are shedding chlorine to become less toxic.

"We know it is breaking down, we just don't know the mechanism," said Judy Huang, project manager for the Palos Verdes Shelf Superfund site.

Among those suspicious of the EPA's measurements is Chris Sherwood, an oceanographer at the U.S. Geological Survey Woods Hole Science Center who has studied the Palos Verdes Shelf sediment since the mid-1990s.

"My guess is it's a little bit of a statistical anomaly," he said. "If we sample it again and it's just as clean, then we have a scientific mystery on our hands."

The EPA chose a \$35-million plan in 2009 to clean the hard-to-reach site by covering the most contaminated seafloor with clean sediment. The idea was to isolate the chemicals from the ocean environment, over time reducing levels in marine mammals, birds and fish.

Before beginning the cleanup, however, scientists detected the sudden decline in pollution from levels measured in the last round of tests, in 2004. Concentrations were already below the targets the EPA hoped to achieve through the cleanup.

The agency reviewed its data collection, statistics and lab work over the next two years and concluded the measurements were valid. The new sampling, which will cost \$3.5 million, will ensure money is not wasted on an unnecessary cleanup, Blumenfeld said.

Once the results are available, probably by the end of 2014, the agency will decide whether to proceed with the cleanup or make other plans.

The seafloor, however, is just one indicator of the chemicals' presence in the environment.

"The most important information is whether fish are still contaminated," said Guang-yu Wang, senior scientist at the Santa Monica Bay Restoration Commission. "For now, all the data are showing they are still unsafe to eat."

Over the next year or two the EPA expects results from separate studies of the contamination of fish tissue and the water column as well as the movement of the sediment and the dechlorination of DDT. That data could provide a clearer picture of where the chemicals are lurking.

DDT was used widely for insect control until Rachel Carson's 1962 book "Silent Spring" brought attention to its lasting damage and helped launch the environmental movement. The compound was banned in the United States in 1972. The manufacture of PCBs was outlawed in 1979.

The chemicals travel up the food chain, concentrate in animals' fatty tissue and can lead to cancer and neurological damage in humans. They led to a state health advisory against eating sport fish — including white croaker, barred sand bass, topsmelt and barracuda — if they are caught in the "red zone" between Santa Monica and Seal Beach.

Industry representatives argued years ago that a costly cleanup of the site would be unnecessary.

In a trial over the contamination in 2000, John List, a retired Caltech environmental engineer hired by the now-defunct Montrose Chemical, said DDT would quickly decay naturally, while the EPA said it would take many decades to drop to safe levels. A judge, however, ruled List did not qualify as an expert.

"At the time I got pooh-pooed by everybody," List said recently. "But the size of the mass of DDT was shrinking. Every time we were measuring it was getting smaller and smaller."

tony.barboza@latimes.com

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CITY OF RANCHO PALOS VERDES
CITY MANAGER'S OFFICE
ADMINISTRATION

19 November 2013

David Siegenthaler
Federal Lands to Parks Program
National Park Service, Pacific West Region
333 Bush St., Ste. 500
San Francisco, CA 94104-2828

SUBJECT: Request for Meeting to Discuss Conversion Process for Point Vicente Park (LADA Nike Site 55, Point Vicente, Rancho Palos Verdes, GSA No. 9-D-Calif-1088)

Dear Mr. Siegenthaler:

Several times over the past few weeks, we have attempted to contact you via e-mail and voicemail to discuss the "next steps" in the conversion process for Point Vicente Park to allow a 5.5-acre agricultural use—which predates the City's acquisition of the property—to continue at the park. We are anxious to meet with you and representatives of the General Services Administration (GSA) to discuss the process for completing this conversion.

The purpose of the meeting would be to discuss the scope and standards for the appraisal to be conducted on the farm site at Point Vicente Park, and to receive guidance from NPS and/or GSA in identifying the characteristics (e.g., location, size, orientation, zoning, access, etc.) of suitable replacement property for the conversion. We would also like to discuss with you the process for amending the Program of Utilization (POU) to relocate an area of the park designated (but not developed) for active recreation to another portion of the park that would be more suitable and accessible for such use. We would like to include the City's appraiser in these discussions as well so that she can receive guidance directly from NPS and GSA about appraising the farm site.

We realize that your duties as coordinator for the Federal Lands to Parks Program for the Pacific West Region cover a vast territory, and that you are frequently away from the office. While we are prepared to make ourselves available to meet with you at your convenience, we also desire to resolve this matter as promptly as possible. Therefore, please provide us with dates and times on which you would be available to discuss this matter. We are available to meet via teleconference or in person here at City Hall.

David Siegenthaler
19 November 2013
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If you have any questions or need additional information, please feel free to contact me at (310) 544-5226 or via e-mail at *kitf@rpv.com*.

Sincerely,



Kit Fox, AICP
Senior Administrative Analyst

cc: Carolyn Lehr, City Manager
Carolynn Petru, Deputy City Manager
Carol Lynch, City Attorney
Joel Rojas, Director of Community Development
Cory Linder, Director of Recreation & Parks

MEMORANDUM

TO: CAROLYN LEHR, CITY MANAGER

FROM: DENNIS McLEAN, DIRECTOR OF FINANCE AND INFORMATION TECHNOLOGY

DATE: NOVEMBER 20, 2013 *RD for DME*

SUBJECT: WEEKLY ADMINISTRATIVE REPORT

BANK OF THE WEST – UPDATE

Upon completing a conference call with the City Attorney and her deputy just prior to authoring this update, the City's Financial Advisor advised the relationship manager at Bank of the West to forward (once again) the Bank's proposed revisions to the umbrella agreement for banking services before the end of the week, and schedule a conference call to attempt to finalize its terms. If we are unable to reach agreement regarding the terms and conditions of the proposed umbrella agreement during the next several days, Staff will bring a report to the City Council describing the unresolved terms and conditions with the Bank for the Council's consideration of whether or not to accept the Bank's proposed umbrella agreement or move on to Union Bank (the close runner-up during the selection process).

LOS ANGELES RESIDENTIAL NOISE RELIEF UPDATE

As you may recall in a previous Weekly Report, the Federal Aviation Administration (FAA) issued a report in May 2013 called the Los Angeles Helicopter Noise Initiative. The report was in response to numerous complaints from LA County residents and businesses, and subsequent Congressional legislation regarding helicopter noise, particularly noise generated by news media, paparazzi, and touring companies. This report committed the FAA to undertake several actions including:

- Evaluate existing helicopter routes and identify feasible modifications;
- Analyze whether helicopters could safely fly at higher altitudes;
- Develop and promote best practices and conduct outreach to increase pilot awareness; and
- Explore a more comprehensive noise complaint system and continue collaborative engagement with communities and helicopter operators.

A number of Congressional members from California have recently requested that the FAA provide a schedule for completing the above steps. These representative include United States Senators Dianne Feinstein and Barbara Boxer, and United States Representatives Henry Waxman, Brad Sherman, Tony Cardenas, Adam Schiff and Karen Bass. They expressed concerns that they have not yet seen measurable progress towards implementing the FAA's proposed steps in past five months.

FINANCE AND INFORMATION TECHNOLOGY DEPARTMENT WEEKLY REPORT

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The co-author of the current Los Angeles Helicopter Noise Relief Act, Rep. Adam Schiff of Burbank, expressed doubts about the FAA's approach: "Voluntary measures in the past have provided little real relief for residents, and I am skeptical that without a determined effort to oversee them by the FAA that they will do so now." The Noise Relief Act, if passed would compel the FAA to enact flight standards and higher altitudes throughout Los Angeles County. The FAA's May report noted that: "There is no single remedy that can be implemented on a large-scale basis throughout the Los Angeles County basin", adding that "a federal regulatory process is not well-suited to the helicopter noise situation in Los Angeles." Companion Noise Relief Acts are currently under Committee review in both the Senate (S. 208/Sponsor Sen. Feinstein) and the House of Representatives (H.R. 456/Sponsor Rep. Adam Schiff)

The City's airspace consultant, Tom Kamman of Williams Aviation Consultants, has opined that although drafting practical and enforceable regulations would be a challenge for the FAA and the aviation community, a Helicopter Act could have the potential to reduce helicopter-based noise disturbances for residents in Rancho Palos Verdes and throughout Los Angeles County. However, Mr. Kamman also expressed that regulation and enforcement of such guidelines would be difficult at best.

Staff will continue to monitor this important community issue and will update the City Council on any further developments. Staff maintains in regular communication with officials at LAWA, FAA, Torrance Airport and other agencies.

TORRANCE HELICOPTER DEVELOPMENTS

We are pleased to report that the FAA has approved a public outreach effort and noise testing for new helicopter routes arriving and departing Torrance Airport, including a South Crenshaw route which follows Crenshaw Boulevard to the Ocean at an increased altitude.

Background

The Torrance City Council adopted three improved helicopter routes and altitude flight minimum levels in early 2011. One of the proposed route modifications, if implemented, could have a positive impact on the City's residents by modifying the existing South Crenshaw Helicopter route and increasing the minimum height from 1,500 feet to 2,000 mean sea level (msl) along the high elevation points along the route. City staff worked closely with Torrance Airport staff and a Torrance Helicopter Subcommittee on this issue.

The proposed South Crenshaw route change, if approved by the FAA, would minimize residential impact by modifying the route to direct helicopters to fly over the eastern segment of the Portuguese Bend Nature Preserve rather than fly near Terranea Resort, Abalone Cove Shoreline Park, adjacent neighborhoods and the western segment of the Preserve. The current route ends near the intersection of Crenshaw Boulevard and Indian Peak. While the great majority of Torrance helicopter activity does not encroach upon Peninsula airspace, staff believes it is important to monitor this issue to minimize

FINANCE AND INFORMATION TECHNOLOGY DEPARTMENT WEEKLY REPORT

November 20, 2013

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any potential negative impacts on our residents. The proposed route changes and altitude increases have been under FAA review for well over a year.

The FAA tentatively approved new routes and higher altitudes for the South Crenshaw route and a second route, which goes from Torrance Airport to the ocean following Pacific Coast Highway. The 2011 proposed changes to the Southeast route which links the airport and the Los Angeles Harbor would have resulted in increased hazards requiring significant mitigation measures, so the City of Torrance withdrew that particular route change and requested only an altitude increase.

The FAA convened a Safety Risk Management Panel which included fixed-wing aircraft and helicopter pilots and operators, Torrance residents, and representatives of the City of Torrance and Torrance Airport, to discuss safety concerns related to the three proposed helicopter route changes.

The Safety Risk Management Panel did include additional language allowing for lower altitudes when necessary due to safety, traffic and weather conditions. Based on the results of the Safety Risk Management Panel, the FAA recently undertook a Safety Risk Management analysis of the three routes.

Update

The FAA has finished its safety analysis of the three routes and has approved a 180 day test of the routes, which will include noise monitoring and analysis, along with public outreach efforts. The schedule for noise monitoring and public outreach has not yet been established. Torrance Airport staff reported that the monitoring would likely try to capture the Airport's busiest usage times, which are usually in spring and summer. If the routes are approved by the FAA after noise testing and the public outreach process is complete, the noise abatement routes would be published and available to all helicopter pilots using Torrance Airport. Staff will continue to keep the City Council informed of any significant developments.



TO: CAROLYN LEHR, CITY MANAGER
FROM: LES M. JONES II, INTERIM DIRECTOR OF PUBLIC WORKS
DATE: NOVEMBER 20, 2013
SUBJECT: WEEKLY ADMINISTRATIVE REPORT

A handwritten signature in black ink, appearing to be 'L. Jones II', written over the 'DATE' and 'SUBJECT' lines of the header.

CONSTRUCTION UPDATE ON PHASE II OF THE FY11-12 RESIDENTIAL STREETS IMPROVEMENT PROJECT, AREAS 3 AND 5

Work continues this week with some localized patch repair, as well as the sweeping of the streets with street sweepers. Temporary "No Parking" signs are being placed on the recently-resurfaced streets to enable a thorough sweeping of the streets from curb to curb. Manholes are also being raised to grade at various locations this week and next week. No work will be performed on Thanksgiving Day or the Friday after Thanksgiving in observance of the holiday. Any questions or concerns should be directed to the Public Works Department.



TO: CAROLYN LEHR, CITY MANAGER
FROM: JOEL ROJAS, COMMUNITY DEVELOPMENT DIRECTOR
DATE: NOVEMBER 20, 2013
SUBJECT: WEEKLY ADMINISTRATIVE REPORT

Marymount California University – November 18th Neighborhood Advisory Committee Meeting Follow-up

Condition No. 138 of Marymount’s CUP established a Neighborhood Advisory Committee comprised of members from the surrounding five homeowners associations and two at-large representatives who live within 3,000 feet of the campus. The NAC is tasked to meet once during the fall term and once during the spring term, to review any campus operational and neighborhood concerns. The NAC meeting for the fall 2013 term was held on November 18, 2013 at the Marymount campus and followed an agenda (attached) prepared by City Staff based on input from Committee representatives. The meeting was facilitated by Ara Mhrianian and Eduardo Schonborn and was attended by the following individuals:

- Dwight Hangar, Seacliff Hilltop HOA
- Keith Reynolds, El Prado HOA
- Lois Karp, Mediterrania HOA
- John Maniatakis, Mira Catalina HOA
- Phyllis Weitzman, Mira Catalina HOA
- Marc Harris, San Ramon HOA
- Jim Gordon, At-large City Representative
- Terri Glidden, At-large College Representative
- Jim Reeves, Marymount College (substituting for Dr. Brophy)

Staff will provide the City Council with minutes from this week’s NAC meeting in the next Weekly Report. However, in the interim, Staff would like to update the Council on some of the issues the surrounding neighborhood is having with the current operation of the new Eastern Parking Lot. As reflected in some of the email correspondence you have been receiving, concerns have been raised regarding noise, lighting, litter, smoking, and hours of the security gate. During the discussion at this week’s NAC meeting, Mr. Reeves, Vice-

**Community Development Department
Weekly Administrative Report
November 20, 2013
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President of Marymount, provided the following responses to these neighborhood concerns:

- Security gate – Marymount has experienced some programming challenges with the security gate early on that have now been solved. The security gate is scheduled to open at 7:00 am and close at 6:00 pm, after which no cars can enter the lot, but can exit at any time as a result of an in-ground sensor.
- Trash – Marymount has their grounds crew increase their sweeps of these areas to pick-up trash. Marymount has also ordered additional trash receptacles to be placed in this area.
- Cigarette Debris – The University has adopted a smoke-free campus policy. While Marymount recognize this to be good policy for the well-being of our students and staff, it has served to push smokers to those areas where they may not be easily observed. In response, Marymount has asked its campus safety staff to monitor this area more frequently to enforce policy, and impose sanctions as necessary.

At the time of writing this report, Staff is meeting with Mr. Reeves to discuss the visual and noise impacts resulting from the operation of the parking lot and its night lighting in hope to find an immediate solution to mitigate the neighborhood concerns. Staff will provide the Council with an update on this afternoon's meeting in the next Weekly Report.

Applications of Note

Attached is a table with a summary of the Applications of Note that were submitted to the department between Wednesday November 13, 2013 and Tuesday, November 19, 2013, and 2013.

Attachments

- Marymount Neighborhood Advisory Committee November 18th Meeting Agenda
- Applications of Note

**MARYMOUNT CALIFORNIA UNIVERSITY
NEIGHBORHOOD ADVISORY COMMITTEE MEETING
30800 PALOS VERDES DRIVE EAST
THE PEACE CENTER AUDITORIUM
MONDAY, NOVEMBER 18, 2013
6:00 P.M.**

- 1. Welcoming Statements**
 - a. City
 - b. Marymount
 - c. Committee Members

- 2. Discussion Topics**
 - a. **Operation of the New East Parking Lot**
 - i. Parking Lot Hours
 - ii. Gate Hours
 - iii. Lighting Impacts
 - iv. Vehicle and Student Noise
 - v. Trash Impacts
 - vi. Visual Impacts along San Ramon Drive and Tarapaca Road
 - vii. Security
 - viii. Who to Contact

 - b. **Athletic Field Proposal (CUP No. 9 Revision "F")**
 - i. Describe the Athletic Field Proposal (Dimensions, Field Activities, Operation, Spectator Seating, etc.)
 - ii. Why an MND rather than an EIR
 - iii. Status of the MND
 - iv. December 3rd City Council Meeting (MND comments)
 - v. Future City Council Public Hearing Date
 - vi. Construction Schedule
 - vii. Who operates the Proposed Retractable Poles and Netting

 - c. **General University Operation Questions**
 - i. What time do classes begin in the morning and end in the evening? Weekend classes?
 - ii. Status of the Current Council Approved Construction Phases
 - iii. Construction Delays
 - iv. On-Street parking
 - v. How is the Student injured in the PVDE Accident
 1. Did the student attend the Drivers Training Course
 2. Is the accident considered a violation of the Student Code of Conduct, and if so, were there any consequences?
 - vi. Driver's Training Courses
 - vii. Removal of Sandbags
 - viii. Detention Basin Landscaping
 - ix. Status of the 20-year Phased Plan

- 3. Closing Remarks**



Applications of Note as of November 20, 2013

Case No.	Owner	Street Address	Project Description	Submitted
ZON2013-00476	CITY OF RANCHO PALOS VERDES	30940 HAWTHORNE BLVD (MONOPOLE)	Two 6' microwave dish antennas and related accessory equipment in shelter	11/15/2013
ZON2013-00477	BOLA, LLC	1902 TRUDIE DR	416 square foot, one-story addition	11/18/2013
<i>Site Plan Review</i> <i>Neighborhood Compatibility Analysis</i> <i>Foliage Analysis</i>				
ZON2013-00482	WALLACE STEPENSKE	2050 SANTA RENA DR	New 441 attached garage	11/19/2013
<i>Site Plan Review</i> <i>Grading Approval</i> <i>Neighborhood Compatibility Analysis</i> <i>Foliage Analysis</i>				
ZON2013-00483	JOSEPH CASTELAO	16 SADDLE RD	ATF gazebo	11/19/2013
<i>Site Plan Review</i> <i>Foliage Analysis</i>				

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MEMORANDUM

TO: CAROLYN LEHR, CITY MANAGER
FROM: CORY LINDER, DIRECTOR, RECREATION AND PARKS
DATE: NOVEMBER 20, 2013
SUBJECT: ADMINISTRATIVE REPORT



Junior Ranger Program

On Saturday, November 23rd, Junior Rangers will meet at the Ladera Linda Community Center to learn about local wildlife and wildlife tracking. Junior Rangers will learn what animals live in the Palos Verdes Nature Preserve, and what evidence they leave on the trails. After hiking in Forrestal Reserve to look for some of this evidence, they will head back to the Community Center for some fun and educational crafts.

Fred Hesse Jr. Community Park

Recreation Class Rentals (November 18th - November 24th)

- Aerobic Dance Lite Class (McTaggart Hall): Monday, Wednesday
- Kuk Sool Martial Arts Class (Fireside Room): Monday, Wednesday
- Duplicate Bridge Classes (McTaggart Hall): Monday, Friday
- Bridge Instruction Class (McTaggart Hall): Tuesday
- Fit 4 Moms Stroller Strides Classes (Walking Path, Field): Tuesday, Thursday
- Mommy & Me Classes (Activity Room): Thursday
- Suika Preschool Class (Activity Room): Friday
- Tai Chi Chuan (McTaggart Hall): Saturday
- Basics of Fine Arts (Activity Room): Saturday
- Palos Verdes Strings Music Classes (Fireside Room): Sunday

Community Groups/Private Rentals/City Programs (November 18th - November 24th)

- AYSO Practices & Games (Soccer Field): Monday–Friday, Saturday, Sunday
- Concord Villa HOA Meeting (Activity Room): Tuesday
- PV Amateur Radio Club Meeting (Activity Room): Wednesday
- RPV Council of HOA's Meeting (Fireside Room): Wednesday
- AYSO Board Meeting (McTaggart Hall): Wednesday
- Peninsula Seniors Weekly Lecture (McTaggart Hall): Wednesday
- Peninsula Seniors Mah Jong Class (Fireside Room): Wednesday
- RPV Seniors Bridge Club (McTaggart Hall): Thursday
- Angels of Hope Meeting (Fireside Room): Thursday

Founders Park

On Saturday, November 23rd, the park is rented for an afternoon wedding ceremony.

Ladera Linda Community Center

Recreation Class Rentals (November 18th - November 24th)

- Mommy and Me Classes (Room A, Room C): Monday, Wednesday
- Adult Tap Dance Class (Multipurpose Room): Tuesday
- Youth Ballet/Tap/Acrobatic Dance Class (Room G): Saturday
- Persian Music Class (Room J): Sunday

Community Groups/Private Rentals/City Programs (November 18th - November 24th)

- Junior Ranger Program

Point Vicente Interpretive Center

Los Serenos Docent Activities, Hikes, and Tours

On Monday afternoon, November 18th, staff attended the Grants Oversight Committee meeting.

On Wednesday afternoon, November 20th, members of the newest docent class attended a three-hour docent training session.

Robert E. Ryan Community Park

Recreation Class Rentals (November 18th - November 24th)

- Suika Preschool Class (Activity Room): Monday, Wednesday, Friday
- Super Soccer Stars Classes (Grass Field): Tuesday, Saturday

REACH Program

On Monday evening, November 18th, REACH participants and staff met at Hesse Park to create a thanksgiving meal of turkey, yams, green beans, and cranberries. Following dinner, the REACH participants made a Thanksgiving craft.

On Saturday, November 23rd, REACH participants and staff will travel to Disneyland to enjoy the shows and rides in The Magic Kingdom.

TENTATIVE AGENDAS

Note: Time Estimates include 45 mins. for the first section of the agenda (Mayor's Announcements, etc. through the Consent Calendar) and 15 mins. for the last section (Future Agenda Items through Adjournment).

December 3, 2013 - (Time Est. – 2 hrs)

Closed Session: Update of Existing Litigation re: SCE

Mayor's Announcements:

Ceremonial Matters

Dedication of Hesse Park Council Chambers—Former Mayor/Councilman John McTaggart

Certification of Election

Certification of Election
Swearing in and Seating
Council Reorganization

Recess/Reception:

City Manager Report:

New Business:

Consent

Adoption of Ord. No. 552 – Landslide Moratorium Exception re: Minor Grading
Adoption of Ord. No. 553 – Regulations regarding Residential Trash Containers
Border Issues Status Report
Annual Renewal of Authorized Commercial Hauler Contracts
Adoption of Resolution Memorializing Council's Decision re: Green Hills Mem. Park
Resolution to Adopt Pay Schedule
PVPLC Annual Report

Regular Business

Proposed FY 2014-15 Community Development Block Grant (CDBG) Program (5 mins)
Certificate of Deposit Account Registry Services (CDARS) Agreement (5 mins)
Banking Services Agreement – Bank of the West (20 mins)
Draft Hazards Multijurisdictional Mitigation Plan (15 mins)

December 17, 2013 - (Time Est. – 3 hrs 5 mins)

Closed Session:

Study Session:

Mayor's Announcements:

City Manager Report: Coyote Management Plan

New Business:

Consent

Public Hearings

Adoption of Urg. Ord/Ord. No. 551/Reso-New State Building Codes and Fire Code (10 mins)

Introduction of Ord. – Reduced Construction Hours (15 mins)

Regular Business

Prof. Serv. Agmt. for City Council Goal-Setting Facilitator (30 mins)

Policy for Structurally Balanced Operating Budget (10 mins)

Progress Report on Matrix Recommendations (40 mins)

Agriculture Use at Pt. Vicente Park Update (20 mins)

January 8, 2014, Wednesday - (Time Est. – 4 hrs) (City Council Goals & Priorities Workshop)

Closed Session:

Mayor's Announcements:

City Manager Report:

New Business:

Consent

Public Hearings

Regular Business

Update of City Mission, Vision Statement, and Core Values (90 mins)

City Council Goals and Priorities for 2014 (2 hrs)

January 21, 2014 - (Time Est. – 2 hrs 20 mins)

6:00 pm – Planning Commission &/or Storm Drain Fee Oversight Comm. Intervs.

Study Session:

Mayor's Announcements:

City Manager Report:

New Business:

Consent

Award Consultant Contract for Residential Solid Waste Performance Audit

Public Hearings

Regular Business

Mayor's Appts. to Intergov. Orgs., Assocs. & Subcommittees (20 mins.)

Public Comments-Marymount Reconfiguration of Athletic Field Mit. Neg. Dec. (60 mins)

Feb 4, 2014 – (Time Est. – 3 hrs 20 mins)

6:00 pm – Planning Commission &/or Storm Drain Fee Oversight Comm. Intervs.

Closed Session:

Mayor’s Announcements:

City Manager Report:

New Business:

Consent

Border Issues Status Report

Public Hearings

St. John Fisher Review of Lighting and Bells (20 mins)

Regular Business

Foliage Analysis at Time of Property Sale (1 hr)

City Street Tree Maintenance Practices (1 hr)

Feb 18, 2014 – (Time Est. – 2 hrs 20 mins)

6:00 pm – Planning Comm. &/or Storm Drain Fee Oversight Comm. Intervs. (if necessary)

Study Session:

Mayor’s Announcements:

City Manager Report:

New Business:

Consent

Public Hearings

Marymount California University – 6 Month Review of Parking Lot (1 hr)

Regular Business

Placement of Surveillance Cameras at City Entrances (20 mins)

Future Agenda Items (Identified at Council Meetings):

July 3, 2012 – Consideration of Implementation of a Wireless Master Plan (Campbell) [Pending receipt of memorandum from Councilman.]

August 21, 2012 –City Maintenance Yard – View, Location and Safety Issues (Campbell) [Pending receipt of memorandum from Councilman.]

March 19, 2013 – Explore outreach program to residents to incorporate 100% participation in Neighborhood Watch Program (Misetich) [Pending receipt of memorandum from Councilman.]

April 2, 2013 - Transparency regarding Labor Negotiations (Campbell) [Pending receipt of memorandum from Councilman.]

Revisit Policy regarding Naming of Public Facilities and establish a protocol for acknowledging the passing of former City officials, civic leaders, and military personnel (Campbell) [Pending receipt of memorandum from Councilman.]

Revisiting the Skateboarding Ordinance (Brooks) [Pending receipt of memorandum from Mayor.]

April 30, 2013 – Council Allocations & Expense Reimbursement (Brooks) [Pending receipt of memorandum from Mayor.]

June 4, 2013 – Clean-up language regarding the City Council Rules of Procedure (Campbell)

July 16, 2013 – Policy regarding use of the City Attorney's time (Brooks) [Pending receipt of memorandum from Mayor.]

October 15, 2013 – Policy regarding responses to significant correspondence received by Council (Brooks) [Pending receipt of memorandum from Mayor.]

Road kill pick-up procedures (Brooks) [Pending receipt of memorandum from Mayor.]

November 19, 2013 - Free Standing Wall of Honor (Brooks) [Pending receipt of memorandum from Mayor.]

Future Agenda Items Agendized or Otherwise Being Addressed

November 6, 2013 – Feasibility to Incorporate the Private Storm Drain on Rockinghorse Road into the City's Storm Drain System (Misetich) [Staff to address.]

RPVtv Channel 33 Programming Schedule Guide

Sign up for the RPV ListServ to get the updated
program guide sent right to your Inbox!

Week of 11/20/13 - 11/26/13
Wednesday Through Tuesday

6:00 AM - 6:30 AM	Peninsula Fitness with DeDe Daniels	3:30 PM - 4:00 PM	Educator of the Year 2013
6:30 AM - 7:00 AM	Peninsula Fitness with DeDe Daniels	4:00 PM - 4:30 PM	Arm Chair Traveler: Ladera Linda
7:00 AM - 7:30 AM	PV Juniors - Winter Wonderland Promo, Around the Peninsula	4:30 PM - 5:00 PM	Arm Chair Traveler: Fort MacArthur
7:30 AM - 8:00 AM	Armchair Traveler - Golf at Terranea Peninsula Seniors: NEIGHBORHOOD CHURCH SHORT	5:00 PM - 5:30 PM	Peninsula Fitness with DeDe Daniels
8:00 AM - 8:30 AM	Arm Chair Traveler: Ladera Linda	5:30 PM - 6:00 PM	Peninsula Fitness with DeDe Daniels
8:30 AM - 9:00 AM	Arm Chair Traveler: Fort MacArthur	6:00 PM - 6:30 PM	PV Juniors - Winter Wonderland Promo, Around the Peninsula
09:00 AM - 9:30 AM	Citizen of the Year 2013	6:30 PM - 7:00 PM	Armchair Traveler - Golf at Terranea Peninsula Seniors: NEIGHBORHOOD CHURCH SHORT
9:30 AM - 10:00 AM	Citizen of the Year 2013	7:00 PM - 7:30 PM	Peninsula Seniors: A-12 Top Secret Spy Plane - Bill Flanagan
10:00 AM - 10:30AM	Educator of the Year 2013	7:30 PM - 8:00 PM	Peninsula Seniors (continued)
10:30 AM - 11:00 AM	Educator of the Year 2013	8:00 PM - 8:30 PM	PV Juniors - Winter Wonderland Promo, Around the Peninsula
11:00 AM - 11:30 AM	Educator of the Year 2013	8:30 PM - 9:00 PM	Armchair Traveler - Golf at Terranea Peninsula Seniors: NEIGHBORHOOD CHURCH SHORT
11:30 AM - 12:00 PM	Educator of the Year 2013	9:00 PM - 9:30 PM	Citizen of the Year 2013
12:00 PM - 12:30 PM	Peninsula Seniors: U.S.S. Iowa - David Way	9:30 PM - 10:00 PM	Citizen of the Year 2013
12:30 PM - 1:00 PM	Peninsula Seniors (continued)	10:00 PM - 10:30 PM	The City of Rancho Palos Verdes - City Council Meeting Recorded November 19th, 2013
1:00 PM - 1:30PM	Citizen of the Year 2013	10:30 PM - 11:00 PM	The City of Rancho Palos Verdes - City Council Meeting
1:30 PM - 2:00 PM	Citizen of the Year 2013	11:00 PM - 11:30 PM	The City of Rancho Palos Verdes - City Council Meeting
2:00 PM - 2:30 PM	Educator of the Year 2013	11:30 PM - 12:00 AM	The City of Rancho Palos Verdes - City Council Meeting
2:30 PM - 3:00 PM	Educator of the Year 2013	12:00 AM - 1:00 AM	Peninsula Symphonic Winds - A Merry Little Concert
3:00 PM - 3:30 PM	Educator of the Year 2013	1:00 AM - 6:00 AM	Community Announcements



PVPTV35 Programming Schedule Guide
Week of 11/25/13 to 12/01/13

Monday, November 25

3:00PM Palos Verdes Library Dist.
6:00PM PVP Coordinating Council
7:00PM PVPUSD Board Meeting

Tuesday, November 26

Wednesday, November 27

7:30PM City of PVE Council Meeting , 11/26/13

Thursday, November 28

7:00PM City of RHE: City Celebration Event

Friday, November 29

6:00PM PVP Land Conservancy Nature Walk

Saturday, November 30

10:00AM City of PVE Planning Commission, 11/19/13
7:00PM City of RPV Planning Commission, 11/26/13

Sunday, December 01

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT- LOMITA STATION
REPORTED CRIMES & ARRESTS BETWEEN 11/10/2013 - 11/16/2013**

LOMITA:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
ATTEMPT BURGLARY (VEHICLE)	13-03973	1712	11/13/2013-11/14/2013	2200-0800	1800 BLK 255TH ST	FRONT PASSENGER DOOR LOCK PUNCHED OUT	N/A	SUSPECT(S) UNKNOWN. VEH PARKED IN DRIVEWAY.
PETTY THEFT	13-04003	1714	11/16/2013	0000-0900	2000 BLK PCH	N/A	"VIZIO" 32" TV	SUSPECT(S) UNKNOWN
ARRESTS: DUI-1, HIT AND RUN-1, DRUGS-1, SUSPENDED LICENSE-1								

RANCHO PALOS VERDES:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
BURGLARY (VEHICLE)	13-03938	1746	11/9/2013-11/11/2013	1200-0800	2100 BLK TRUDIE DR	DENTS TO PASSENGER DOOR FRAME	HANDCUFFS, PATCHES, GLOCK MAGAZINE	SUSPECT(S) UNKNOWN. ITEMS RECOVERED.
PETTY THEFT	13-03947	1743	11/11/2013	1200-1700	30800 BLK CASILINA DR	N/A	DYSON "DC44 ANIMAL" VACUUM CLEANER	SUSPECT(S) UNKNOWN
BURGLARY	13-03945	1747	11/11/2013	2150	28500 BLK WESTERN AV	OPEN BUSINESS	(2) 30 PACK "BUDLIGHT" BEER CANS	SUSPECT1: MH/506-509/150lbs, SUSPECT2: MW/506-509/150-160lbs, SUSPECT3: MH. SUSPECT1 & SUSPECT2 WALKED OUT OF THE LOC CARRYING THE BEER. SUSPECTS WERE SEEN ENTERING A SIL NISSAN SENTRA.
BURGLARY (RESIDENTIAL)	13-03969	1732	11/13/2013	0730-1930	29500 BLK WHITLEY COLLINS DR	SLIDING GLASS DOOR PRIED	GUN SAFE, "BERETTA" FIREARM, BERETTA MAGAZINE, "EMERSON" KNIFE, \$1,000, CREDIT CARD, "BLACKHAWK" FIREARM HOLSTER	SUSPECT(S) UNKNOWN
BURGLARY (VEHICLE)	13-03976	1737	11/13/2013-11/17/2013	2200-1500	7200 BLK BERRY HILL DR	REAR PASSENGER WINDOW SHATTERED	PORTABLE "NUVI" GPS 765T	SUSPECT(S) UNKNOWN
BURGLARY (RESIDENTIAL)	13-03972	1732	11/14/2013	1000-1300	29300 BLK WHITLEY COLLINS	REAR FRENCH DOORS PUSHED OPEN	ITALIAN PURSE, (2) "CHANEL" PURSES, (2) SUNGLASSES, JEWELRY, MEN'S WATCH BREITLING "NAVITIMER", (3) MEN'S WATCH LANCASTER	SUSPECT(S) UNKNOWN
ARRESTS: GTA-1								

ROLLING HILLS:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
NO CRIMES DURING THIS TIME								
NO ARRESTS DURING THIS TIME								

ROLLING HILLS ESTATES:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
BURGLARY (VEHICLE)	13-03999	1720	11/16/2013	1020-1100	PALOS VERDES LN	DRIVER'S SIDE PASSENGER WINDOW SMASHED	MAROON PURSE, \$1,500, MISC GOLD JEWELRY, CDL	SUSPECT(S) UNKNOWN
BURGLARY / THEFT OF US MAIL	13-03936	1724	11/3/2013-11/11/2013	0900-0815	900 BLK DEEP VALLEY DR	LOCKS CUT	MISC MAIL	SUSPECT(S) UNKNOWN. THERE WERE (3) PO BOX LOCKS CUT.
PETTY THEFT (CELL PHONE)	13-03952	1724	11/12/2013	1400-1520	27100 BLK SILVER SPUR RD	N/A	"APPLE" IPHONE5 CELL PHONE, "OTTERBOX" CELL PHONE COVER	SUSPECT(S) UNKNOWN
NO ARRESTS DURING THIS TIME								

SAN PEDRO:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
GRAND THEFT (AUTO)	13-04001	1750	11/15/2013-11/16/2013	2100-0800	1000 BLK 7TH ST	UNK	1996 SIL 4DR HONDA CIVIC	SUSPECT(S) UNKNOWN
ARRESTS: DISORDERLY CONDUCT-1								

WESTFIELD:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
BURGLARY (RESIDENTIAL)	13-03937	1754	11/10/2013-11/11/2013	1630-1030	26900 BLK BOLAN LN	OPEN GARAGE DOOR	"JIMMY CHOO" WALLET PURSE, ACURA KEY, \$50, DRIVER'S LICENSE, MISC CREDIT CARDS	SUSPECT(S) UNKNOWN. VEH WAS PARKED INSIDE THE GARAGE ATTACHED TO THE RESIDENCE.
NO ARRESTS DURING THIS TIME								

**LOS ANGELES COUNTY SHERIFF'S DEPARTMENT- LOMITA STATION
REPORTED CRIMES & ARRESTS BETWEEN 11/3/2013 - 11/9/2013**

LOMITA:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
PETTY THEFT	13-03887	1711	11/6/2013	1150-1215	25600 BLK NARBONNE AV	UNLOCKED ROOM INSIDE BUSINESS	"APPLE" IPHONE-5	SUSPECT(S) UNKNOWN.
BURGLARY (RESIDENTIAL)	13-03885	1712	11/6/2013	0900-1200	1800 BLK 257TH ST	REAR KITCHEN DOOR OPEN	XBOX, VARIOUS VIDEO GAMES	SUSPECT(S) UNKNOWN.
ARRESTS: DISORDERLY CONDUCT-1, DRUGS-3, DUI-1, UNLICENSED DRIVER-1								

RANCHO PALOS VERDES:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
GRAND THEFT (AUTO)	13-03868	1746	11/5/2013	112	29600 BLK WESTERN AV	N/A	2007 GRY 4DR LEXUS 250, 2007 YAMAHA MOTORCYCLE	2 SUSPECTS ARRESTED. BOTH VEH'S RECOVERED.
PETTY THEFT	13-03901	1730	11/7/2013	1630-1730	26500 SILVER SPUR RD	N/A	SMALL WOODEN MAILBOX	SUSPECT(S) UNKNOWN
PETTY THEFT	13-03898	1744	11/7/2013	1140	6400 VIA DE ANZAR	N/A	ONE CASE OF "INFAMIL" BABY FORMULA	SUSPECT: FB/30's/506/255/BLK HAIR. VICT HAD A PACKAGE DELIVERED BY FEDEX. WITNESS SAW SUSPECT TAKE PACKAGE.
BURGLARY (RESIDENTIAL) / GRAND THEFT (AUTO)	13-03919	1745	11/8/2013	1745	2800 BLK VIA EL MIRO	BATHROOM WINDOW PARTIALLY AJAR	"SONY BRAVIA" TV 42", CHEVY CAMARO KEY W/1998 WHI 2DR CHEVY CAMARO	SUSPECT(S) UNKNOWN
PETTY THEFT (UNLOCKED VEHICLE)	13-03921	1744	11/9/2013	0130	2300 BLK DALADIER DR	UNLOCKED VEHICLE	BOTTLE OF PRESCRIPTION MEDICATION "LEUITHROID", \$2.50	SUSPECT: MB/25-30/603/230lbs. VICT SAW SUSP IN HIS VEH. THE VICT CONFRONTED THE SUSP AND THE SUSP FLED IN AN UNK VEH.
BURGLARY (SHOPLIFTING)	13-03925	1746	11/9/2013	1436	28900 BLK WESTERN AV	OPEN BUSINESS	(2) HAIR STRAIGHTENERS, (1) SHIRT	1 SUSPECT ARRESTED
ARRESTS: BURGLARY-1, GTA-2								

ROLLING HILLS:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
NO CRIMES DURING THIS TIME								
NO ARRESTS DURING THIS TIME								

ROLLING HILLS ESTATES:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
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BURGLARY (BUSINESS)	13-03912	1722	11/3/2013-11/8/2013	1600-1000	27300 BLK PV DR EAST	UNK, NO SIGNS OF FORCED ENTRY	"PANASONIC" DIGITAL CAMERA, QUARTZ CRYSTAL, CASH REGISTER KEY, UNK CASH AMOUNT	SUSPECT(S) UNKNOWN
BURGLARY / THEFT OF MAIL	13-03936	1724	11/3/2013-11/11/2013	0900-0815	900 BLK DEEP VALLEY DR	LOCKS BROKEN	MISC MAIL, PO BOX LOCKS	SUSPECT(S) UNKNOWN
PETTY THEFT	13-03879	1720	11/5/2013-11/6/2013	1700-0545	4900 BLK ROLLING MEADOWS	N/A	BOX CONTAINING (6) WIN BOTTLES OF "BRUCHELLE"	SUSPECT(S) UNKNOWN. ITEMS WERE LEFT ON PORCH.
NO ARRESTS DURING THIS TIME								

SAN PEDRO:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
BURGLARY (RESIDENTIAL)	13-03858	1750	11/4/2013	0900-1530	100 BLK LA ALAMEDA AV	UNLOCKED BATHROOM WINDOW	GOLD DIAMOND BRACELET, GOLD BRACELET W/CHARMS, GOLD BRACELET FLOWERS W/DIAMONDS, GOLD BRACELET, WHI GOLD BRACELET W/DANGLING HEART	SUSPECT(S) UNKNOWN
BURGLARY (VEHICLE)	13-03891	1750	11/6/2013	1400-1900	1400 W 6TH ST	DRIVER'S SIDE WINDOW SHATTERED, DRIVER'S SIDE DOOR FRAME BENT	"BURBARY" PURSE, \$80, CDL	SUSPECT(S) UNKNOWN
ARRESTS: SUSPENDED LICENSE								

WESTFIELD:

CRIME	FILE #	RD	DATE	TIME	LOCATION	METHOD OF ENTRY	LOSS	ADDITIONAL INFORMATION
NO ARRESTS DURING THIS TIME								
NO ARRESTS DURING THIS TIME								



FiOS® TV Channel and Programming Changes

On or after December 2, 2013, the following changes will be made to FiOS TV Programming:

- "Encore Drama," on channels 358 and 359*, will become "Encore Black" featuring movies and popular TV Series for African American viewers
 - "Encore Love," on channels 352 and 353*, will become "Encore Classic" featuring iconic movie titles and classic TV series for the baby-boomer
- *programming shown at Pacific Standard Time

On or after December 31, 2013, channel 143 will be removed from the FiOS TV Channel line-up as the content provider will discontinue "SOAPnet" programming effective December 31, 2013.

The following programming change applies only to WWE Classics On Demand package subscribers. On or after January 31, 2014, the content provider will no longer make WWE Classics On Demand programming available on FiOS TV. The WWE Classics On Demand package and the associated charges will be removed from your account once this service is no longer available.



2013 Annual Customer Notification for

FiOS TV

FiOS

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SCAL

We appreciate your loyalty as a Verizon FiOS customer and hope you're enjoying all that FiOS® TV brings to your home. As part of our ongoing commitment to serving you, we're sending this important notice to keep you up-to-date about your FiOS TV service, and Verizon's policies and procedures.

Verizon FiOS TV Products and Services

At Verizon, we're constantly enriching your entertainment experience. Now, FiOS TV offers 590+ all-digital channels, including more High-Definition (HD), sports and multicultural content than ever before. Our expanded On Demand library puts TV watching on your terms, offering over 65,000 titles to choose from every month. Plus buy, rent, and watch over 20,000 FiOS On Demand Flex View titles. Additionally, many of our On Demand selections are absolutely FREE with your FiOS TV subscription, and include a growing number of titles that are available in HD. And, of course, FiOS TV offers the most amazing picture and HD quality — period.

We continue to add exciting new enhancements to your FiOS TV service to give you flexible options in watching TV shows, movies, HD and On Demand programming. Now you can search TV and On Demand programming by title, actor, director, genre and more. FiOS TV provides a variety of Widgets that contain the most popular information our customers request. Local weather and traffic, national sports and news headlines, horoscopes and games such as Sudoku and Nickelodeon's® Teenage Mutant Turtles are available at the touch of a button. In addition, you can access your Twitter or Facebook accounts directly from your TV screen. Or try out the ESPN® Fantasy Sports Widget, or even check out "What's Hot" on TV and On Demand in your viewing area — the list keeps growing. To learn more about these and other new features, press the **Menu** button on your FiOS TV remote or visit us at verizon.com/fiostvcentral.

FiOS TV also offers the hottest premium content subscriptions available with HBO®, Cinemax®, SHOWTIME®, STARZ®, TMC™ and EPIX. In addition, customers who subscribe to HBO, Cinemax, SHOWTIME, STARZ, Encore, ESPN, Fox, Nickelodeon, CNN, TNT, TBS, TruTV, Adult Swim, Cartoon Network, Comedy Central, MTV, VH1, Spike, BET, Speed 2, NBA League Pass, Long Horn Network, and Big Ten Network can stream content online. So whether you're home or on the go, you can view your content. This is just another example of Verizon's dedication to improving your viewing experience and providing the most value possible!

For great tips on using FiOS features, visit verizon.com/usingfios.

Billing and Payment Policies

Billing for your FiOS TV equipment and services begins upon installation. For a self-installation, billing begins when the Set Top Box is activated or 10 days from the order date, whichever occurs first. Regular monthly service and equipment charges are billed each month in advance. Other transactional charges, such as for On Demand purchases, are billed after the applicable content, service or feature has been ordered or provided to you. Applicable taxes, fees and other charges will also be included in your monthly bill. For information about receiving your Verizon bill in either Braille or Large Print, call 1.800.974.6006, Monday–Friday, 8:30 a.m.–5:00 p.m.

How to Pay Your Bill

You have several options to pay your FiOS TV bill. Pick the one that works best for you:

- Check
- Credit or debit card
- Phone (for a fee)
- From your TV using your Verizon remote control (Press the Menu button, scroll down to Customer Support and select View My Account)
- Electronic funds transfer (EFT)

- Cash or money order at an authorized payment vendor (visit verizon.com and look for the Store Locator at the end of the page to find a convenient location near you)
- Visit myverizon.com and follow the instructions to set up an account. You'll be able to view and pay your bill and access your most up-to-date account details. You can also "go green" by signing up for paper free billing and we will email your bill to you each month.

Questions About Your Statement

If you have questions about your FiOS TV bill, you can access a complete and interactive overview by visiting us at verizon.com/billingdemo or from your TV by using your remote control (Press the Menu button, scroll down to Customer Support and select View My Account). You can also contact us 24 hours a day, 7 days a week at 1.800.VERIZON (1.800.837.4966). We will respond to you and try to resolve any complaints you have as promptly as we can. If you write to us or send us an e-mail, please be sure to include your name and account number and a detailed description of the problem or your question.

Bill Payment Policies

If we do not receive your full payment by the due date indicated on your bill, we may charge you a late fee on the unpaid balance, and may also suspend or terminate your service. If any bank or other financial institution refuses to honor any check, bank card (debit or credit) charge, or other instrument or electronic funds transfer (EFT) submitted for payment of your bill, we may charge you a fee in accordance with applicable law. If your service is disconnected for nonpayment, you will be required to pay the full remaining balance and may be required to pay a reconnect fee or a deposit before your service will be reconnected.

Technical Support

If you experience problems with your FiOS TV picture, the issue can often be resolved quickly, without the need to schedule a service appointment. We encourage you to take the following few simple steps and self-help options before calling our customer service department, to help troubleshoot and possibly restore your service.

1. Check to see if your television is plugged in and securely connected to the FiOS TV equipment.
2. Check to ensure that the FiOS TV equipment is plugged in and securely connected to the cable outlet on the wall.
3. Finally, check to see if the problem is occurring on other televisions in your home.

If you are a FiOS TV customer who also subscribes to our FiOS Internet service, you can download the Verizon In-Home Agent by visiting verizon.com/inhomeagent. In-Home Agent is a PC application that provides you with fast, easy solutions for common FiOS questions. It's 24/7 support at the click of your mouse! All FiOS TV customers can also access In-Home Agent on the TV by clicking the Menu button on the Verizon remote, selecting Customer Support and selecting In-Home Agent.

All FiOS TV customers can also find easy troubleshooting tips online at verizon.com/fiostvhelp by clicking on "troubleshooting."

If it is necessary to call for technical support, you can expect the following during the call:

- Your account will be accessed.
- You will be asked a series of questions in order to pinpoint the problem.
- The representative will then attempt to troubleshoot the problem over the phone.

If the remote troubleshooting is unsuccessful, the representative will set up a service call at a time that is convenient for you.

Credits for Loss of Service

In the event of a FiOS TV service outage or service interruption, you may be entitled to a service credit typically calculated as a proportionate amount of your current monthly bill. In most instances, you must promptly report the outage to us in order to qualify for this credit.

Voluntary Service Suspension

You can temporarily suspend your FiOS TV service for seasonal or vacation purposes under the following conditions:

- A minimum suspension period of one (1) month and a maximum time frame of nine (9) months is required to take advantage of this option.
- Programming will be suspended during this time, along with all applicable monthly recurring charges, including any applicable taxes or other fees.
- A one-time suspension fee is charged at the time of suspension.
- Your account must be in good standing and not have any outstanding balances in order to suspend or reconnect your service.

Changes or Termination of Service

You can make changes to your FiOS TV account or discontinue your FiOS TV service at any time and we will stop billing you for service on the date you wish to discontinue service. If you have chosen to subscribe to a bundled services plan with a term commitment, cancellation of service before the term is up may result in an early termination fee. Please remember to return all FiOS TV equipment to Verizon within thirty (30) days of terminating your service. The failure to do so will result in an unreturned equipment fee for each piece of unreturned equipment. Regardless of whether the equipment fee is paid, ownership of the equipment will remain with Verizon. Please do not return the Optical Network Terminal (ONT), which is a piece of Verizon-owned FiOS equipment that may be attached to the outside or inside of your home or building. The ONT should be left intact and removed only by a Verizon technician.

Installation Policies

Your FiOS TV installation includes the connection of up to three televisions using existing outlets (this includes installation of any Set Top Boxes, Cable Cards or Digital Adapters). It also includes programming the FiOS TV remote control for use with your Set Top Boxes and televisions. Additional TVs can be set up for an additional charge (see "Rates" on page 9). During the installation, a FiOS TV-trained technician will evaluate your home and discuss your FiOS TV installation with you, including installing and testing all of your Set Top Boxes and installing extra outlets and any wiring you might need. Our FiOS TV technicians will also install any required network equipment, such as the ONT and the Router. A person 18 years of age or older must be present for the installation and able to make decisions on placement of wiring and equipment at your home. All Verizon employees, designated representatives or agents who visit your residence will carry identification badges and/or wear uniforms clearly identifying them as Verizon employees, or authorized agents or representatives of Verizon.

In-Home Wiring

In-Home wiring refers to the cable that runs from your TV set to a point approximately 12 inches outside of your home or building. It includes extra outlets, splitters, connections and fittings or wall plates attached to the wire, but does not include devices such as Set Top Boxes and other FiOS TV equipment. FCC regulations require that all customers be given the option to acquire the In-Home wiring that we install within their home or building upon termination of service. However, even prior to termination of service, we allow our FiOS TV customers to remove, replace, rearrange, repair or maintain any cable wiring located within the interior space of their homes or buildings, so long as such actions do not interfere with Verizon's ability to meet FCC technical standards or to provide services to you or your neighbors.

FiOS TV Equipment

Your FiOS TV Remote Control

Whether you're browsing through channels, recording your favorite shows or ordering the latest hit movies from our extensive On Demand library, your Verizon FiOS TV remote allows you to enjoy all the advanced features of FiOS TV, such as our state-of-the-art Interactive Media Guide. The Interactive Media Guide not only gives you access to a full on-screen channel guide but also offers access to an array of features that both enhance and improve your FiOS TV experience — learn more about these features at verizon.com/fiostvcentral. Our remote control and Interactive Media Guide also provide access to closed captioning, an assistive technology that provides customers with hearing disability access to our television programs. Customers with disabilities can contact us via TTY at 1.800.974.6006. Please note that non-Verizon remote controls may not be compatible with FiOS TV equipment. If you have a question about the compatibility of a particular remote control unit, please contact the manufacturer of the remote control.

Equipment Compatibility

FiOS TV's line of state-of-the-art equipment allows our customers to enjoy the full potential of FiOS TV, including our dynamic Interactive Media Guide, extensive On Demand library, easy-to-use Parental Controls and 100% digital programming.

Customers who connect their TVs or VCRs directly to the FiOS network without a Set Top Box or digital adapter will not be able to receive all of the content carried on FiOS TV. For example, all On Demand content and most of the channels offered on FiOS TV are "scrambled" or "encrypted" and require additional FiOS TV equipment provided by Verizon to view. Some digital TV sets may have a built-in QAM (digital) tuner that will tune in to the channels included in the FiOS TV Local Package without the need for a Set Top Box or digital adapter. Please check your TV's manual to verify if your TV has a built-in QAM tuner. Certain DVRs and TVs may also be equipped with Cable Card technology. This device is slightly larger than a credit card and plugs into compatible TVs or DVRs, and allows access to the encrypted HD and standard-definition digital channels on FiOS TV without the need for a Set Top Box or digital adapter.

Please note that Cable Cards do not support advanced FiOS TV features such as the Interactive Media Guide, Pay Per View (PPV), On Demand, FiOS TV Widgets and Parental Controls. Please also note that our equipment may not support certain features and functions of older televisions or VCRs. For example, you may not be able to use a VCR to view a program on one channel while simultaneously recording a program on another channel, record two or more consecutive programs that appear on different channels or use advanced display features on certain televisions such as "Picture-in-Picture." To learn more about FiOS TV's equipment options, please visit verizon.com/fiostv.

Parental Controls

FiOS TV's Parental Controls give you the ability to control and manage the programming that comes into your home. Parental Controls may be established for each Set Top Box and individually customized to your specific needs. This feature allows you to block access to shows by channel or rating. You can also block unauthorized Pay Per View and On Demand purchases by setting up purchase PINs, and choose to show or hide adult information from the TV listings. When programs with a particular rating level are blocked, the FiOS TV Interactive Media Guide automatically blocks the higher ratings. For example, if you choose to block PG-rated programming, PG-13 and R-rated programs will be blocked from view as well. Once Parental Controls have been enabled, access to blocked programming can only be obtained by entering a Personal Identification Number (PIN) that you will be prompted to set up the first time the Parental Controls feature is used. You can create a PIN to ensure that controls won't be changed without your approval, as only those with the correct PIN can access blocked content. In the event that your Set Top Box is reinitialized for any reason, such as for maintenance or for software upgrade purposes, you must reestablish the Parental Control PIN. If you have questions about using Parental Controls or any of the many features of the

Interactive Media Guide, you can use your FiOS TV remote and press the button marked **Menu** to access the “Help Menu” for answers or go to channel 131, the FiOS TV help channel. There, you’ll find detailed information and instructional videos to help you get the most out of FiOS TV. Answers to your questions about Parental Controls as well as other FiOS TV features can also be found online at verizon.com/fiostvhelp.

Complaints and Customer Service

The Verizon customer care team works hard to earn the loyalty of our FiOS TV customers by providing them world-class FiOS TV support each and every day. Verizon has established customer service standards per California Government Code 53055 and met these standards overall for the year. Please note the following ways in which we can assist you in resolving any concerns regarding customer service, billing or service quality. If you experience a service interruption or have a question or concern about your FiOS TV service, please contact Verizon's customer care number 24 hours a day, 7 days a week at 1.800.VERIZON (1.800.837.4966). Verizon is confident we can resolve any question you may have with our FiOS TV service in a timely manner. In the unlikely event your concern is still unresolved after contacting the above number, you may write to us at: Verizon Customer Relations, 7979 N. Beltline Road, 2nd Floor, Room S2B51, Irving, TX 75063. When you write or call us, please explain the nature and history of the problem. We will promptly address your concern. If we are unable to provide resolution, we will notify you that we are unable to do so and explain the reason why. If you are either dissatisfied with the resolution of your complaint or we are unable to resolve your complaint, you may contact the local franchising authorities at the address or number listed on the next page to discuss your complaint.

CALIFORNIA LOCATIONS	LOCAL FRANCHISE AUTHORITY CONTACT & ADDRESS INFO
Apple Valley	Town of Apple Valley 14955 Dale Evans Pkwy. Apple Valley, CA 92307 760.240.7000 x7051
Beaumont	City of Beaumont 550 E. 6th Street Beaumont, CA 92223 951.769.8520
Camarillo	City of Camarillo 601 Carmen Dr. Camarillo, CA 93010 805.388.5349
Chino Hills	City of Chino Hills 14000 City Center Drive Chino Hills, CA 91709 909.364.2600
Fontana	City of Fontana 8353 Sierra Avenue Fontana, CA 92335 909.350.6698
Fountain Valley	Public Cable TV Authority 10200 Slater Avenue Fountain Valley, CA 92708 714.968.2024
Hesperia	City of Hesperia 9700 Seventh Ave. Hesperia, CA 92345 760.947.1000
Huntington Beach	Public Cable TV Authority 10200 Slater Avenue Fountain Valley, CA 92708 714.968.2024
Los Angeles County	County of Los Angeles Cable and Telecommunications 500 West Temple Street Rm. 493 Los Angeles, CA 90012 213.974.2323
Manhattan Beach	City of Manhattan Beach 1400 Highland Ave. Manhattan Beach, CA 90266 310.802.5000
Moreno Valley	City of Moreno Valley Media & Communications Office 14177 Frederick Street Moreno Valley, CA 92552 951.413.3053
Orange County	Orange County 300 N. Flower St. Santa Ana, CA 92703 714.667.9778

Redlands	City of Redlands 35 Cajon St., Suite 15A Redlands, CA 92373 909.798.7510
Redondo Beach	City of Redondo Beach 415 Diamond Street Redondo Beach, CA 90277 310.372.1171
Riverside	City of Riverside 3900 Main Street, Riverside, CA 92522 951.826.5311
San Bernardino	City of San Bernardino 201 North E Street, Suite 206 San Bernardino, CA 92401 909.384.5147
San Bernardino County	County of San Bernardino 385 N. Arrowhead Avenue, 4th Fl. San Bernardino, CA 92415 909.387.6109
Santa Monica	City of Santa Monica Community & Government Relations/CityTV 1685 Main Street Santa Monica, CA 90401 310.458.8590
Stanton	Public Cable TV Authority 10200 Slater Avenue Fountain Valley, CA 92708 714.968.2024
Temecula	City of Temecula 43200 Business Park Dr. Temecula, CA 92589 951.308.6300
Torrance	City of Torrance Office of Cable and Community Relations 3350 Civic Center Drive Torrance, CA 90503 310.618.5762
West Covina	City of West Covina 1444 W. Garvey Avenue West Covina, CA 91790 626.939.8407
Westminster	Public Cable TV Authority 10200 Slater Avenue Fountain Valley, CA 92708 714.968.2024
Whittier	City of Whittier Cable/FiOS Complaints 13230 Penn Street Whittier, CA 90602 562.698.2131

Programming Services and Equipment Rates

There are a wealth of entertainment choices to go along with your current Verizon FiOS TV package. And, since we're always adding new options, go to verizon.com/fios to see the latest choices available to you.

Digital Service ¹	Number of Channels	Monthly Price ^{5,6}
FiOS TV Local	15-35	\$12.99
FiOS TV Select HD	Approximately 60	\$49.99
FiOS TV Prime HD	Approximately 270	\$64.99
FiOS TV Extreme HD	Approximately 340	\$74.99
FiOS TV Ultimate HD	Approximately 390	\$89.99
La Conexión	Approximately 180	\$54.99

For just a few dollars extra, you can enjoy more of your favorite programming.

Premium Sports Channels	Monthly Price ⁵
Sports Pass	\$9.99
ESPN 3D	\$9.99
Fox Soccer Plus	\$14.99

Premium Channels & Packages ³	Monthly Price ⁵
Cinemax [*]	\$15.99
EPIX [™]	\$15.99
Showtime [•]	\$15.99
SHOWTIME [•] STARZ [•] Entertainment Pack + EPIX	\$28.99
HBO [•]	\$19.99
HBO + Cinemax	\$29.99
here!	\$8.99
Fully Loaded Entertainment Pack (SHOWTIME STARZ Entertainment Pack + HBO, Cinemax, EPIX)	\$48.99
Playboy + Playboy en Español	\$16.99
SHOWTIME STARZ Entertainment Pack (SHOWTIME [•] , STARZ [•] , TMC, FLIX, Encore, Indieplex, Retroplex)	\$19.99
SHOWTIME STARZ Entertainment Pack for Ultimate HD (adds STARZ/ Encore to FiOS TV Ultimate HD bundle)	\$13.99
Starz [*]	\$15.99
Spanish Language Package ²	\$14.99

International Premiums ³	Monthly Price ⁵
International Premium Channels	Individually Priced

Video On Demand (VOD) and Pay Per View (PPV)	Monthly Price ⁵
On Demand Movies and Games	Varies

On Demand Subscriptions	Monthly Price⁵
Anime Network	\$6.99
Bollywood TV, Music & Movies	\$7.99
Disney Family Movies	\$5.99
ESPN FullCourt — NCAA Basketball	Varies
ESPN GamePlan — NCAA Football	Varies
Karaoke	\$7.99
Gaiam TV	\$7.99
MLB Extra Innings*	Varies
MLS Direct Kick	Varies
NBA League Pass	Varies
NHL Center Ice	Varies
NFL RedZone	Varies
The Jewish Channel	\$5.99
Too Much for TV!	\$14.99
WWE 24/7	\$9.99

Equipment	Monthly Price⁵
CableCARD	\$4.99
Digital Adapter	\$5.99
HD Home Media DVR (features Multi-Room DVR)	\$19.99
High Definition Digital Video Recorder (includes HD channels)	\$16.99
Set Top Box (includes HD channels)	Up to \$11.99

Initial Installation	One-Time Charges
Additional Outlet/Set Top Box Connection (per existing outlet)	\$29.99
Existing Outlet Connection (up to 3)	FREE
FiOS Activation Fee	\$69.99
New Outlet Install/Existing Outlet Rewire (per outlet)	\$64.99
Outlet Relocation (per outlet)	\$64.99

Subsequent Installations/Charges	One-Time Charges
New Outlet Install/Existing Outlet Rewire (per outlet, plus \$89.99 Tech Visit Charge)	\$64.99
Existing Outlet Connection (per outlet, plus \$89.99 Tech Visit Charge)	\$29.99
Service Repair Visit Charge* (for the first 1/2 hr.)	\$91.00
Service Repair Visit Charge (for each additional 1/2 hr.)	\$46.00
Set Top Box Addition ⁷ (self-install)	FREE
Set Top Box Retrieval	\$89.99
Tech Visit Charge (additional charges may apply)	\$89.99
Set Top Box Return with equipment drop-off at Verizon authorized locations/UPS locations with prepaid mailer	FREE
Specialty DVR Upgrade (upgrade to expanded storage capacity Set Top Box)	\$49.99
Standard DVR Upgrade	FREE
Set Top Box Add/Upgrade Drop Ship Fee	\$19.99
Set Top Box Return to a designated Verizon Retail Store	\$9.99

Other Services and Charges	One-Time Charges
Seasonal Service Suspension (charged at initiation, 1-6 months)	\$24.99
Unreturned/Damaged — CableCARD	\$100.00
Unreturned/Damaged Broadband Home Router	\$99.99
Unreturned/Damaged STB — Digital Adapter	\$175.00
Unreturned/Damaged STB — HD Digital Video Recorder (DVR)	\$550.00
Unreturned/Damaged STB — High Definition	\$350.00
Unreturned/Damaged STB — SD Digital Video Recorder (DVR)	\$475.00
Unreturned/Damaged STB — Standard Definition	\$240.00

1. Equipment may be required (see equipment prices section). Listed monthly prices do not include equipment fees. Unless otherwise provided in the Terms of Service, if the service is cancelled, Verizon-supplied equipment must be returned or an equipment fee applies.
2. The Spanish Language package cannot be combined with La Conexión. 30-day minimum billing period required for all packages.
3. 30-day minimum billing period required for all Premiums.
4. A service repair visit charge is assessed when a technician visit is required for general service education, to repair problems related to in-home wiring, or to connect or reconnect the service to customer-owned equipment. A service visit charge is not assessed when the repair or maintenance is related to the service itself or Verizon-owned equipment.
5. Prices do not include taxes, franchise fees and other charges paid to federal, state and local governments.
6. A Regional Sports Network Fee of \$2.42 applies monthly to Prime HD, Extreme HD, Ultimate HD and La Conexión packages.
7. Shipping fees may apply.

Rates effective September 2013. Service/program availability varies by location and the number of channels within each package is an approximation. Pricing applies to residential use only within the United States and is subject to change. Taxes, franchise fees and other terms apply. ©2013 Verizon.