



RPV CITY COUNCIL IN ACTION!

UPDATE FOR JUNE, JULY, AUGUST 2017

JUNE 6

Agreement with Genesis Works to Assist the Community in Formulating a Solution to the Portuguese Bend Landslide

Directed staff to approve agreement with Genesis Works to provide facilitation services.
www.rpvca.gov/Genesis_Works_Landslide_Staff_Report

Review of Draft 2018 Five-Year Financial Model

Council discussed item and voted to receive and file the draft 2018 Five-Year Financial Model.
www.rpvca.gov/Draft_2018_Five_Year_Model_Staff_Report

Approval of FY 17-18 Law Enforcement Services Agreement for the Peninsula Region

Council approved the FY 17-18 agreement (covering the Cities of Rancho Palos Verdes, Rolling Hills and Rolling Hills Estates), and the FY17-18 Deployment Survey with the Los Angeles County Sheriff's Department, maintaining increased levels of patrol to continue combating crime. www.rpvca.gov/Law_Enforcement_Services_Agree_Staff_Report

JUNE 20

Adoption of FY17-18 Operating and Capital Improvement Budget

Council approved the budget for Fiscal Year 2017-2018.
www.rpvca.gov/Adoption_FY2017_2018_Budget

Status Report on the Civic Center Master Plan

The City Council received and filed an update report

continued on page 3

LADERA LINDA MASTER PLAN UPDATE

The Ladera Linda Park Master Plan process continues to move forward. Following two years of planning, research and extensive public outreach, a recommended Master Plan design was presented to the City Council on August 1st. The design, which reflected significant input from the local community, maintained the low key, neighborhood feel of the existing park. No additional recreation elements were added, the building size was reduced by over 30%, and all existing elements were maintained. The City Council directed Staff to do additional work on the plan to address community concerns including parking and traffic impacts, usage, access, and security. Additional public meetings are anticipated with a goal of bringing a refined plan back to the Council in the near future. For more information, and to see the conceptual design, go to www.rpvca.gov and search Ladera-Linda-Park-Master-Plan.



"CRIME" CORNER

HOW TO PREVENT BEING THE VICTIM OF A RESIDENTIAL BURGLARY

While 2016 saw a decrease in residential burglaries over 2015, criminals continue to evolve and 2017 has seen an upsurge in activity. An alarming trend noted by the Sheriff's Department is the recent rash of residential burglaries occurring during the evening hours in various RPV neighborhoods, despite the higher risk of encountering residents. Criminals generally target homes that appear to be unoccupied, and the Sheriff's Department reminds residents to always make it appear like someone is home by:

- Leaving lights on - especially when not at home - or setting timed lights
- Locking doors at all times
- Setting your alarm system
- Not letting your mail or newspapers pile up (Have the post office stop delivery or have a neighbor pick it up if you will be away)

Residents are encouraged to remain informed by visiting the City's website at <http://www.rpvca.gov/1030/Crime-Reports---Weekly-Summaries> to view weekly crime reports produced by the Lomita Sheriff's Station, which include crimes and arrests in RPV. Additionally, an interactive crime map is available on the City website for residents to view approximate crime locations and summaries. The map is updated nightly directly from the Lomita Sheriff's Station crime report information and is available at <http://www.rpvca.gov/951/Crime-Reports---Interactive-Map>.

continued on page 3



WIRELESS ANTENNA UPDATE

The City of Rancho Palos Verdes is currently in the process of conducting Public Hearings, through the Planning Commission, for several proposed Wireless Telecommunications Facilities (Installations that send and/or receive radio frequency signals). There are currently over 140 existing Wireless Telecommunication Facilities, commonly referred to as cell sites, in the City's Public Right-of-Way. Regulated by the California Public Utilities Commission, companies have the right to place their facilities in the right-of-way, subject to the City's reasonable time, place and manner rules. The Federal Communications Act of 1996 also prohibits the City from discriminating against wireless telecommunications providers or prohibiting them from providing wireless services within the City.

While the City cannot prohibit sites, issues of appropriate placement and aesthetics can be considered. The proposed cell sites being heard by the Planning Commission are the first sites processed through the City's rigorous new ordinance, which was adopted in March 2016. At least 26 new cell sites to service AT&T are proposed to be installed throughout the City. These sites are proposed to either be attached to street lights, power poles, or new poles (where



there are no existing vertical structures to attach to). The applicant submitted the required documentation and reports to the City, as detailed by the Ordinance. The City reviewed these applications to assure that they are in

accordance with Federal/State Laws. Part of the process requires the applicant to erect mock-ups of the proposed cell site so that the public can have an idea of what the proposed site will look like. These mock-ups are temporary. They are not permanent and have no existing infrastructure connected to them. Eighteen Mock-Ups of proposed cell sites have been erected so far. Planning Commission Hearings will be scheduled in the coming months to address these proposed cell sites. Residents within 500 feet of each site were notified of the mock-up construction and the scheduled public hearings. Affected residents of sites that have not yet been scheduled will be notified of the date and time of these meetings at least 10 days prior to the scheduled hearing. Residents are encouraged to write to the City to give their opinion about the proposed sites. More information about these sites can be found in the City's Website under: <http://www.rpvca.gov/916/Cell-Sites>.

ECR-WSS

Prst-STD
 U.S. Postage
 PAID
 Torrance
 Permit # 194

CITY OF RANCHO PALOS VERDES
 30940 HAWTHORNE BOULEVARD
 RANCHO PALOS VERDES, CA 90275

CITY ELECTION: TUESDAY, NOVEMBER 7, 2017

The City of Rancho Palos Verdes will hold its General Municipal Election on November 7, 2017, for two City Council Member seats. The nomination period for candidates for City Council began on Monday, July 17, 2017, and closed on Friday, August 11, 2017, at 4:30pm. A list of candidates and the up-to-date election information can be found by visiting the City's election web page at <http://www.rpvca.gov/Elections2017>.



LAST DAY TO REGISTER

Monday, October 23, 2017, is the last day to register to vote in the November 7, 2017 Election. You will need to re-register if you have moved to a new address, changed your name, or changed your political party affiliation. Voter Registration Forms are available at City Hall, Hesse Park, Ryan Park, any Post Office, and your local library. It is important that your voter registration application be filled out completely and be postmarked or hand-delivered to the Los Angeles County elections office no later than October 23.

VOTE BY MAIL

For information about voting by mail, please visit the Los Angeles County Registrar-Recorder/County Clerk's website at <http://www.lavote.net> to print or download the application for a vote by mail ballot. Return the application to:

Registrar-Recorder/County Clerk
P.O. Box 30450, Los Angeles, CA 90030-0450

POLLING LOCATION

On Election Day, residents can locate their polling place by using the Los Angeles County Registrar-Recorder/County Clerk's website at <http://www.lavote.net/LOCATOR/>.

Voters who do not have access to the internet can contact the City Clerk's Office at 310.544.5217 for assistance in locating their polling place.

KEEPING CABLE STABLE



In 1998, the City Council adopted the City's Telecommunications Regulatory Ordinance, which established regulations for cable television systems, open video systems, and other telecommunications services and systems, including the procedures for granting local franchise agreements. The ordinance provided the authority for the City to establish monetary penalties for a video provider's material

breach of customer service standards. However, the City Council did not previously feel the need to establish such penalties, since our franchise agreement with Cox provided the City with the leverage to ensure that residents' customer service issues were dealt with appropriately.

In 2006, this all began to change with the enactment of the Digital Infrastructure and Video Competition Act (DIVCA). DIVCA shifted franchise agreement authority from local agencies to the California Public Utilities Commission (CPUC), but obliged local agencies to retain the responsibility for enforcing customer service standards. Since the City's franchise agreement with Cox expired in October 2015, the City has received anecdotal reports that residents' customer service complaints have not been addressed in a timely manner by Cox. Therefore, on May 2, 2017, the City Council directed Staff to prepare a Video Provider Customer Service Standards Ordinance to impose monetary penalties for material breaches of Cox's customer service standards under DIVCA. This ordinance is expected to require that:

- Video providers must comply with specified provisions of the Cable Television and Video Customer Service and Information Act and the Video Customer Service Act.
- Local jurisdictions may impose penalties of \$500 per day (\$1,500 maximum per occurrence) for a material breach of these provisions, with the ability to increase these penalties to \$1,000 per day/\$3,000 per occurrence and \$2,500 per day/\$7,500 per occurrence in the event of second and third material breaches, respectively, within a 12-month period.
- Local jurisdictions must notify video providers of a material breach in writing, and video providers have thirty (30) days from receipt to remedy the breach; monetary penalties may be imposed if the breach is not timely remedied.
- "Material breach" is defined as any substantial and repeated failure of a video service provider to comply with specified service quality and other standards.

The City Council is expected to review the Video Provider Customer Service Standards Ordinance in fall 2017 (introduction of the ordinance is tentatively agendized for September 19, 2017). For additional information, please contact Kit Fox, Senior Administrative Analyst in the City Manager's Office, at 310.544.5226 or kitf@rpvca.gov.

THE RANCHO PALOS VERDES EMERGENCY PREPAREDNESS COMMITTEE PRESENTS:

"THE BEAUTY AND THE BEAST, BE MORE PREPARED AND LA COUNTY FIVE STEP NEIGHBORHOOD ACTION KIT"

Please take a moment to consider this:

- Are you prepared for a disaster?
- Do you know what to do when disaster strikes?
- Do you know how to recover from a disaster?



These questions, and more, can be answered by the City's Emergency Preparedness Committee (EPC) in interactive and informative sessions that can be brought to you! The members of the EPC are now taking requests to share their emergency preparedness presentations at Rancho Palos Verdes homeowners associations and faith-based organizations, along with Rancho Palos Verdes independent neighborhood residents and business owners in general. This program offers an interactive and practical approach designed to familiarize residents with preparing for, responding to, and recovering from natural and/or human-made disasters. Presentations can be customized in length and content to your group's particular needs and interests.

For more information, please contact Tracy Bonano, Rancho Palos Verdes Emergency Manager, at: tracyb@rpvca.gov or 310.544.5209.

WILDFIRE PREPAREDNESS

READY! SET! GO!



Use these three words to be prepared should a wildfire threaten your home.

READY!

- Remove brush for a minimum of 100 feet around your house.
- Keep roof and gutters free of leaves, debris, and over-hanging limbs.
- Move ornamental shrubbery back from the sides of your home.
- Replace shake-shingle roofs with tile or other fire-resistant materials.
- Assemble emergency supplies and prepare a list of evacuation items. Remember cash, medications, phone chargers, computers and pet food.
- Plan escape routes; know at least two ways out of your neighborhood.

SET!

- Back your vehicle into the driveway with the hood (front) facing the street.
- Roll up the windows, and load up your vehicle.
- Make certain your valuables are in your vehicle, or are in a fireproof safe.
- Remove flammable materials from around your house.
- Monitor the news, your fire department's website, and MySafe:LA for information regarding the fire.

GO!

- Don't wait to be told to leave.
- Go early, this gives firefighters the best chance to protect your property.

For more information, please contact Tracy Bonano, Rancho Palos Verdes Emergency Manager, at: tracyb@rpvca.gov or 310.544.5209.

CITY OF RPV PHONE UPGRADE

We have upgraded our phones, but you can still use your old flip Motorola to contact Staff. As part of an effort to provide a higher level of service, the City has changed some City Hall and Park numbers to our primary phone structure 310.544.5###. These numbers are now in effect - see below.

NEW CITY NUMBERS

City Hall Lines

- City Hall Main Line ~ 310.544.5200
- Building and Safety Main Line 310.544.5280
- Building and Safety Inspection 310.544.5279
- Code Enforcement ~ 310.544.5281
- Finance ~ 310.544.5304
- Human Resources ~ 310.544.5327
- Open Space Management ~ 310.544.5360
- Trail Conditions Hotline ~ 310.544.5359
- View Restoration ~ 310.544.5288
- Volunteer Hotline ~ 310.544.5378

Park Sites

- PVIC ~ 310.544.5375
- Hesse Park ~ 310.544.5350
- Ryan Park ~ 310.544.5362
- Ladera Linda ~ 310.544.5370
- Abalone Cove ~ 310.544.5366



SAVE THE SWALES!



The rainy season will be here before you know it. Now is a good time to check and clean out the drainage swales on your property so that they're ready for the rain.

Drainage swales, also referred to as "bench drains" or "V-ditches", tend to become filled with leaves, overgrown vegetation, and debris over the course of the year. If you have a drainage swale on your property, it's your responsibility to maintain it so that it functions properly. Improperly maintained drainage swales interfere with proper drainage flows that can result in property damage caused by slope failure, erosion, or excess storm-water runoff. With the rains last winter, the City found that many of the slope erosion problems on private property were caused by unmaintained drainage swales that overflowed, resulting in the slope failing. This can be avoided with proper maintenance.

As an additional reminder, the City's Municipal Code does not permit the construction of any structure within or above a drainage swale, or on a slope on or equal to 35% or greater. This includes decks, stairs, or structures of any kind. Please keep this in mind if you're planning a project near or on a slope. It's always a good idea to contact the Community Development Department before starting any project to determine if approvals and/or permits will be required.

NEW DOCENT TRAINING!

Wednesdays, September 13, 2017-February 2018 • 12:30pm-3:30pm
Point Vicente Interpretive Center (PVIC)

31501 Palos Verdes Drive West, Rancho Palos Verdes, CA 90275



Docents share their knowledge about the natural, cultural and geological history of the Palos Verdes Peninsula by leading nature walks and Interpretive Center museum tours. Docents also enjoy social gatherings and attend fascinating field trips!

For more information, call PVIC at 310.544.5375 or go to www.LosSerenos.org or www.facebook.com/LosSerenos.

RPV CITY COUNCIL IN ACTION! (Continued from page 1)

JUNE, JULY, AUGUST, 2017

JUNE 20 (continued)

on the status of the Civic Center Master Plan process.
www.rpvca.gov/Civic_Center_MP_Staff_Report

Resumption of City's Peafowl Trapping Program

Council received a summary report on the 2016 Peafowl Trapping Program, reviewed the 2017 Peafowl census report and directed staff to resume the humane trapping and relocation of up to 150 peafowl in 2017.
www.rpvca.gov/Peafowl_Trapping_Staff_Report

JULY 18

Successor Memorandum of Understanding (MOU) between City and the Rancho Palos Verdes Employee Association (RPVEA)

Council approved a three-year MOU with RPVEA lasting through Fiscal Year 19-20 and approved compensation and benefit changes for all other City employees for FY 17-18. www.rpvca.gov/MOU_RPVEA_Staff_Report

Review of City Council Subcommittee Goals for the Portuguese Bend Land Flow

Reviewed the City Council Subcommittee goals and provided additional input.
www.rpvca.gov/Portuguese_Bend_Land_Flow_Staff_Report

AUGUST 1

Review and Possible Approval of Ladera Linda Park Master Plan

After extensive discussion and public comment, Council directed staff to return with an expanded consultant scope to work to consider traffic, parking, usage, crime/security issues and public outreach.
www.rpvca.gov/Ladera_Linda_PMP_Staff_Report

AUGUST 15

Draft Noise Control Ordinance

Review the Proposed Draft Noise Control Ordinance. Directed staff to memorialize City Council discussion of Noise Control Ordinance and present to Planning Commission for review.

www.rpvca.gov/Noise_Ordinance_Staff_Report

Possible Purchase and Conversion of Streetlights

Authorized an agreement with Southern California Edison (SCE) to purchase approximately 1,800 streetlights and directed staff to return with financing/maintenance options for converting the streetlights to energy saving light-emitting diodes. These streetlights have the potential to house Automated License Plate Recognition (ALPR) cameras and cellular equipment, reducing the number of poles needed.

www.rpvca.gov/Streetlights_Staff_Report

Civic Center Committee

Seven members appointed to the Civic Center Master Plan, four serving four-year terms, and three serving two-year terms.

www.rpvca.gov/Civic_Center_Committee_Staff_Report

WANT TO LEARN MORE ABOUT RECENT COUNCIL ACTIONS?

For a full list of past and upcoming City Council Agendas, including full Staff Reports and Minutes and video of Council meetings, go to the City's website at <http://www.rpvca.gov/772/City-Meeting-Video-and-Agendas>.

To receive announcements about upcoming City Council meetings, go to the City's "Notify Me" Listserv at <http://www.rpvca.gov/list.aspx> and select "City Council". You can also receive weekly updates by signing up for the "Weekly Administrative Reports" Listserv.

TAKE A HIKE! LOS SERENOS DOCENT-LED NATURE WALKS!

SWITCHBACK TRAIL AT TRUMP NATIONAL GOLF CLUB

Saturday, October 21, 3:00pm

Walk the switchback trail to the beach and learn about the local geology and fall blooming habitat. Stay to watch the sunset from beautiful Founders Park. *Moderate*. (Park to the left of the Clubhouse, in the public lot at the end of Trump National Drive.)

ABALONE COVE SHORELINE PARK



Sunday, November 5, 2:30pm
Saturday, December 2, 1:00pm

Join us for a walk down the trail to the tide pools teeming with fascinating marine life. *Moderate to Strenuous*. (Park at Abalone Cove Shoreline Park. All parking fees will be waived up to 45 minutes prior to the start of the walk and 30 minutes after the walk ends).

GENERAL INFORMATION



Wear sturdy walking shoes, sunscreen and a hat, and bring a bottle of water. These two-hour nature walks are free and require no reservations. In the event of rain, the walk will be cancelled.

To schedule a hike, please call the Hike Coordinator at 310.377.5375. If you are interested in becoming a docent and leading these public hikes, visit the Los Serenos docent website at www.losserenos.org.

GARAGE FIRE SAFETY

Did you know that electrical malfunctions are the leading cause of garage fires? Garage fires tend to spread faster and cause more injuries and dollar loss than fires that start in all other areas of the home. Tragically, many of the fires that have occurred in the City in 2017 have been the result of garage fires. Residents can keep their home safe by following a few easy tips:

- Install a smoke detector and regularly check that it functions properly
- Keep fire extinguishers up-to-date and know how to use them
- Plug only one charging appliance into an outlet
- Keep flammable items away from appliances

For additional information, please visit the Los Angeles County Fire Department website at <https://www.fire.lacounty.gov/safety-messages/fire-safety-tips/>.



"CRIME" CORNER

(Continued from page 1)

BACK BY POPULAR DEMAND... RING.COM SECURITY CAMERA PRODUCTS INCENTIVE PROGRAM



Many thanks to the RPV residents who participated in the City's program and purchased a Ring security camera device this summer! We appreciate you taking a proactive role in making your home and neighborhood safer. Be sure to install your Ring device and download the Ring app on a smart device. City Staff is eager to hear from residents about their experience regarding this public safety program. Staff will email residents who purchased a Ring device in the coming weeks to participate in a brief online survey.

Due to feedback from residents who missed the Ring.com security camera incentive program this summer, the City will be offering the discount and incentive again in the fall beginning September 11, 2017, through November 9, 2017. Please contact Jacqueline Ruiz, Administrative Analyst in the City Manager's office, at 310.544.5305 or at jruiz@rpvca.gov for additional information.

EDCO'S FALL BRUSH CLEARANCE DAYS

Excess vegetation growth, overgrown bushes and shrubbery on your property? EDCO's brush clearing can help. No bins to rent, no additional costs. Just use your carts, cans and/or bundle and tie your items and leave them at the curb. EDCO will pick up and recycle them.



Find your regular collection day below and then see your brush clearance day.

Regular Trash Day	Brush Clearance Day
Monday	Saturday, October 7
Tuesday	Saturday, October 14
Wednesday	Saturday, October 21
Thursday	Saturday, October 28
Friday	Saturday, November 4

If you have any questions call EDCO at 310.540.2977, or check <http://www.rpvca.gov/327/Recycling-Programs>.

HOLIDAY TRASH COLLECTION SCHEDULE

EDCO 310.540.2977 or www.RPVrecycles.com



September: No service on Monday, September 4, 2017, Labor Day. Services for every route (Monday through Friday) will be delayed by one day. No additional September changes.

October: No changes.

November: No service on Thursday, November 23, Thanksgiving Day. Thursday and Friday routes will be delayed by one day.

December: No service on Monday, December 25, Christmas Day. Services for every route (Monday through Friday) will be delayed by one day.

Regulations for Hours for Trash Cart Placement: The City's Municipal Code has regulations on when trash, recycling and green waste carts can be left at the curb for collection. Carts can be placed at the curb after 4pm the day before collection day and empty carts must be removed no later than 10pm on collection day. **Avoid a fine! Empty carts cannot be left on the street overnight.**

CITY HALL PHONE NUMBERS

City Hall Main Line	310.544-5200
City Manager's Office	310.544.5207
City Clerk's Office	310.544.5217
Finance	310.544-5304
Community Development	310.544.5228
Human Resources	310.544.5327
Public Works	310.544.5252
Recreation and Parks	310.544.5260
Building & Safety Division	310.544-5280
Code Enforcement	310.544.5281

CITY COUNCIL

Brian Campbell, Mayor
Email: brian.campbell@rpvca.gov

Jerry Duhovic, Mayor Pro Tem
Email: jerry.duhovic@rpvca.gov

Susan Brooks, Councilmember
Email: susan.brooks@rpvca.gov

Ken Dyda, Councilmember
Email: ken.dyda@rpvca.gov

Anthony Misetich, Councilmember
Email: anthony.misetich@rpvca.gov

CITY OF RANCHO PALOS VERDES NEWSLETTER

Editors: Gabriella Yap and Matt Waters

Fall 2017 Newsletter Contributors:

Tracy Bonano, Emily Colborn, Kit Fox, Nicole Jules, Dan Landon, Karen Okstad
Louise Olfarnes, Julie Peterson, Lauren Ramezani, Jacqueline Ruiz,
Nancie Silver, Matt Waters, Gabriella Yap

Comments? Email mattw@rpvca.gov or call 310.544.5218



GREEN CORNER



FREE DOCUMENT SHREDDING, E-WASTE COLLECTION & MULCH GIVEAWAY EVENT

SATURDAY, OCTOBER 14 8AM-11AM
RPV CITY HALL 30940 HAWTHORNE BLVD.



CONFIDENTIAL SHREDDING

Have your personal and sensitive documents confidentially shredded on site. Certified shredding trucks will securely shred all your documents on-site at the event.

RECYCLE E-WASTE

Bring your unwanted electronics such as TVs, computer monitors, CPUs, printers, fax machines, VCRs, DVD players, and answering machines. EDCO will collect them.



No household hazardous waste (HHW) material (e.g. no paint, no fluorescent light bulbs, etc.) will be accepted.



FREE MULCH

Love Gardening? Free mulch will be available to residents while supplies last. This is a self-service and self-haul event. Please bring your own trashcans or sturdy yard bags, gloves and a shovel. Limit of 3 cans/bag per vehicle. If you plan to haul your mulch in an open truck or trailer, please remember to bring a tarp to cover your material.

This event is offered exclusively to RPV's EDCO's residential customers. Please bring proof of RPV residency such as a recent utility bill, or your driver's license.

For more information, go to <http://www.rpvca.gov/309/Solid-Waste-Recycling>

BULKY ITEMS AND ELECTRONICS WASTE

Want to get rid of an old couch, mattress, water heater, TV, or appliance? Have computers and printers that are past their usefulness? No problem. Call EDCO at 310-540-2977 and schedule a free bulky item or E-waste pickup.

OLD PAINT AND HOUSEHOLD CHEMICALS RECYCLING!

Gaffey Safe Center located at 1400 N. Gaffey, San Pedro. Open to LA County residents every Saturday and Sunday from 9am to 3pm.



RECREATION AND PARKS DEPARTMENT: JOB OPPORTUNITIES

The City's Recreation and Parks Department is actively seeking qualified and enthusiastic individuals for the following positions:

- **Part-time positions:**
Recreation Leader I for various park locations and programs
- Please visit the City website at www.rpvca.gov for a detailed job description, qualifications, and compensation for this position.

YEAR-ROUND PARK HOURS

Abalone Cove Shoreline Park ~ 310.544.5366
Daily ~ 9:00am-Dusk

Fred Hesse Jr. Community Park ~ 310.544.5350
Mon.-Fri. ~ 9:00am-Dusk Sat. & Sun. ~ 10:00am-Dusk

Ladera Linda Park ~ 310.544.5370
Mon.-Fri. ~ Noon-5:00pm Sat. & Sun. ~ 10:00am-5:00pm

Point Vicente Interpretive Center (PVIC) ~ 310.544.5375
Daily ~ 10:00am-5:00pm

Robert E. Ryan Community Park ~ 310.544.5362
Daily ~ 9:00am-Dusk

Eastview Park ~ 310.544.2260
Daily ~ Dawn-Dusk

All park grounds in the City may be enjoyed from dawn to dusk.

The leash law is enforced at all City Parks. Off-leash dogs are allowed only in Rancho Caninos Dog Park at Point Vicente Park/Civic Center.

Parks Make Life Better!

