

## REMINDER- Short Term Rentals (STRs) Prohibited

In 2017, the City Council adopted regulations affirming the City's prohibition of and advertisement of STRs in the City's residential zoning districts. A STR is a rental of a dwelling unit or part of a dwelling unit to visitors where lodging is furnished for compensation for a period of less than 30 days, except as allowed by Section 17.76.140 (Bed and Breakfast Inns) of the Rancho Palos Verdes Municipal Code.



The City's Code Enforcement Division responds to code violations, including illegal STRs. The public can file a complaint in person, by phone or email and through an online submission. Please visit the City's Code Enforcement Division website for more information and to file an online complaint, <https://www.rpvca.gov/1097/Filing-a-Complaint>

## September 15, 2021, LAX Community Noise Roundtable Meeting Summary

At the September 15, 2021 LAX Community Noise Roundtable meeting, the following items were presented:

- The Federal Aviation Administration (FAA) presented a briefing on their updated FAA Noise Complaint Portal. The purpose of the portal is to identify how the FAA can more efficiently and effectively respond to and address noise complaints in a clear, consistent, and repeatable manner that is responsive to the public. The FAA provided a handout, which summarized the FAA Noise Portal Public Process (attached). As previously noted, the FAA has complete jurisdiction of aircraft in the air. Citizens may submit their noise complaints directly to the FAA by clicking [here](#).
- The Roundtable also received a report from the LAX Metroplex/Wide Area Ad Hoc Committee, concentrating on passenger jet altitudes between Santa Monica and West Adams on the downwind arrival flightpath into the Los Angeles International Airport (LAX).
- The Roundtable voted to send a letter to the FAA supporting modification to the LADYJ Departure, which is located near the Woodland Hills area on the downwind arrival flightpath.

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- The Roundtable received an update on the LAX Fly Quieter Program, which is an education and recognition program designed to increase operator/pilot awareness of community noise concerns and score and rank operators on their performance on the downwind arrival flightpath.

The next Roundtable meeting will be virtual on November 17, 2021, at 1:30 p.m.

**Planning Commission Agenda**

Attached is the draft agenda for the upcoming Planning Commission meeting on Tuesday, September 28, 2021.

**Attachments:**

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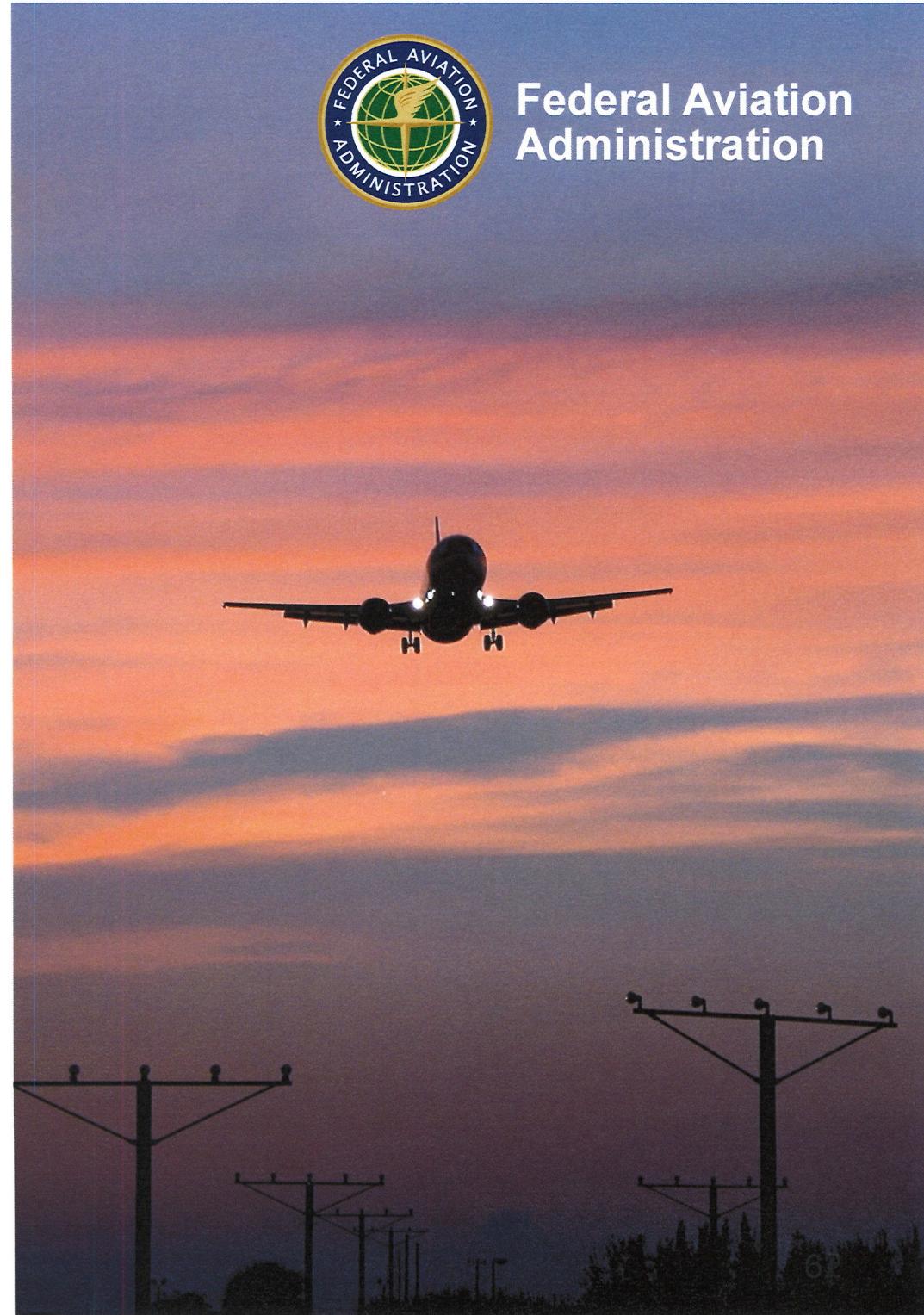
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# FAA Noise Portal Overview

**Discussion with:**

LAX Community Noise  
Roundtable

**Date:** September 15, 2021



# Noise Portal – Purpose and Goals

**Purpose:** to identify how the FAA can more efficiently and effectively respond to and address noise complaints in a clear, consistent and repeatable manner that is responsive to the public and applies the best use of FAA resources.



## Part 1

Identify and implement improved and consistent agency-wide policy and procedures for the FAA's process to respond to noise complaints / inquiries, and



## Part 2

Identify and evaluate potential actions that the FAA might take to better address the underlying issue raised by complaints, particularly regarding the implementation of NextGen procedures.



# Noise Portal Process (FAA Roles & Responsibilities)



## FAA Office of the Environment and Energy

Responsible for establishing and maintaining FAA's noise complaint process, the Noise Complaint/Inquiry Database and Tracking System (Noise Portal), and national aircraft noise website



## FAA Regional Administrator Offices

Act as the single data collection and coordination point at the regional level for public noise complaints/inquiries and establish and maintain regional aircraft noise websites



## FAA Noise Ombudsman

Addresses unresolved complaints at the Regional Administrator level



## Regional Administrator Offices and Noise Ombudsman

Coordinate responses to the public with the relevant FAA Lines of Businesses and Staff Offices



## FAA Community Engagement Officer

Key team members for planning, implementing and managing community engagement related to aviation noise issues in their assigned areas



# FAA Noise Portal Process (Public)



1) Public reviews aircraft noise related information on FAA Regional Aircraft Noise Website

2) Public submits noise complaint/ inquiry through FAA Aircraft Noise Complaint/ Inquiry System

3) FAA Regional Administrator's Office receives incoming complaint/ inquiry and coordinates response with responsible FAA staff office

4) Regional Administrator Office responds to public through the FAA Noise Portal



5) Regional Administrator Office addresses FAA related issues and may direct the public to the airport sponsor for airport related issues



Federal Aviation Administration

# Why FAA is Partnering with Airports

1. Minimize duplication of efforts
2. Avoid contradictory, inconsistent messaging
3. Set up channels for communication and information sharing
4. Strengthen relationships

## Example Process with Partnering Airport Concept

Public goes to FAA Regional Noise Portal page to file a noise complaint

Public enters address that displays it on a map along with neighboring airports



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# FAA Policy on Addressing Aircraft Noise Complaints / Inquiries from the Public

**Introduction:** Addressing aircraft related noise is a shared responsibility among the FAA, airport sponsors, airlines, state and local government, and communities.

**Policy:** FAA seeks to efficiently and effectively respond to and address FAA related aircraft noise complaints and inquiries from the public in a clear, consistent, and repeatable manner that is responsive and applies the best use of FAA resources.

## Highlights from the FAA policy include:

- Establishing and utilizing the FAA website to provide the public with up-to-date information regarding on-going projects including FAQs, public meetings and educational information on FAA noise and policy issues.
- Identifying specific information the public must include for the FAA to fully address the complaints/inquiry.
- Utilizing the FAA Noise Portal for consistent reporting and tracking of noise complaints and inquiries.
- Accepting and registering noise complaints and inquiries with the necessary information submitted through the FAA Noise Portal, by postal mail, or by voice message.
- Not accepting noise complaints or inquiries from third party automated applications or devices.
- Not responding to the same general complaint or inquiry from the same individual more than once.
- Coordinating with partnering airport sponsors to share applicable noise complaint/inquiry data.
- Providing timely responses to aircraft noise and inquiries.
- Focusing on the content of the noise complaints/inquiries FAA receives not the volume



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# Questions



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